

Non-Government Organisation Funding Program

2021-2022 Annual Report



Health

Hunter New England
Local Health District

Non-Government Organisation Program Unit

Annual Report 2021 - 2022

Hunter New England Local Health District (HNELHD) Non-Government Organisation (NGO) Program Unit provides high quality administrative, management and support services to NGO's funded both through the NSW Ministry of Health (MoH) and HNELHD. Funding enables NGOs to deliver valuable community based activities that support the health and wellbeing of the public, particularly vulnerable or hard to reach populations.

Administration and management of the NGO Program is guided by NSW Health Policy PD2019_013 Administration of NSW Health Grant Funding for Non-Government Organisations. Principles include a focus on grant planning and design, collaboration, outcomes, value for money, proportionality, governance, accountability, probity and transparency.

The HNELHD NGO Program Unit continues to work alongside the MoH and Health funded NGOs to ensure that purchased services are strategically aligned with NSW Health priorities and local health needs with clear and appropriate performance measures demonstrating effectiveness and value for money.

The Unit would like to recognise the key role played by HNELHD NGO Policy officers and Program Leads in provision of support to deliver best practice evidence based outcomes.

NGO Program Unit Key Achievements

- Successful administration of the Program: NGO Unit activities included negotiation of Funding Agreements, payment, monitoring, performance review, ministerial briefing, and capacity building support to 32 NGO projects performed by 26 NGOs with funding totaling \$5,269,553
- Provision of local support, guidance and collaboration opportunities to health funded NGOs through NGO Forum meetings, information updates and virtual visits. The NGO Forum for 21/22 presented the NSW Health *LGBTIQ+ Health Strategy* and the Hunter New England and Central Coast Primary Health Network (HNECCPHN) *MindHealth Service Connect Line*.
- In collaboration with the Ministry of Health and NGO Policy Officers, the HNELHD Program Unit continued to provide capacity building support to Health Funded NGO's. This includes targeted COVID 19 information for NGO's aimed at business continuity in the context of the needs and safety of clients and staff, as well as vaccination advice. Additional support to eligible NGOs was also offered through the NSW Government Social Sector Transformation Fund which aimed to assist small and medium sized charities and not for profits working in health and social service, to adapt their operations, and invest in new systems and technologies, so they could continue to provide responsive services to their communities.
- Conducted NGO site visits in the New England region in May 2022.
- Implementation of reporting and grant administration templates in compliance with PD2019_013.
- HNE conducted an audit of NGO grant management processes during December 2021 to July 2022. Results indicated that processes are effective and align with PD2019_013 Administration of NSW Health Grant Funding for Non-Government Organisations.

**NSW Ministry of Health (NSW MoH) and
Hunter New England Local Health District (HNE LHD)
NGO Funding Program 2021-2022**

Funding is reported in current NSW Health Program streams; Women’s Health, Aged Care, Palliative Care, Chronic Care and Disability, Community Transport, Population Health, Drug and Alcohol, Mental Health, Children, Youth and Families and Oral Health.

Women’s Health

Funding in the Women’s Health stream aims to improve the health of marginalised and disadvantaged women, Aboriginal women, women who experience violence, culturally and linguistically diverse women, women living with a disability and rural and/or remote women. In 2021-2021 \$561,400 was funded for the provision of information, referral, counselling, advocacy and outreach to women, as well as the provision of assessment, advice and referral for at risk clients in relation to chronic disease.

Name	Funded by	Project	Amount
Hunter Region Working Women’s Group	NSW MoH	Hunter Women’s Centre Counselling, workshops and group work	\$561,400

Aged Care

The Aged Care program aims to support older people (and carers) to remain as independent as possible and be able to participate in community life in a safe and aged friendly environment. Funding to the value of \$302,200 was provided as a contribution towards direct service delivery of home nursing and day centre respite.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	Provision of home nursing, day centre activities and support for aged and frail people and their carer’s.	\$302,200

Palliative Care

Funding for trained volunteer palliative care programs across HNELHD aims to improve the quality of life for people and their families/carers with a life limiting illness, expanding community-based palliative care services, especially in rural areas and for special needs populations. Funding to the value of \$225,404 was provided to five volunteer palliative care programs supporting carer's with respite and/or companion care for people in Dungog, Maitland, Newcastle, Lake Macquarie, Singleton, Kurri Kurri, Cessnock and Muswellbrook.

Name	Funded by	Project	Amount
Dungog Shire Palliative Care Volunteers Inc.	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Dungog Shire	\$23,400
Volunteers for Palliative Care Inc. Maitland	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Maitland LGA	\$78,700
Mercy Services	NSW MoH	Two projects operating in the Upper Hunter and Newcastle/Lake Macquarie providing non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce	\$40,065 \$32,139
Mid Hunter Palliative Care Volunteers Inc.	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Singleton & Cessnock LGAs	\$51,100

Chronic Care

Funding in the Chronic Care stream supports condition specific programs as well as programs that aim to prevent chronic disease through the control of risk factors such as obesity, nutrition, physical activity, and alcohol and tobacco consumption.

Two NGOs were provided with funding to the value of \$242,900 as contributions towards the operating costs of these chronic care programs.

Name	Funded by	Project	Amount
Samaritans Foundation Coalfields Healthy Heartbeat	NSW MoH	Heart health promotion within Cessnock Local Government Area	\$92,900

Prostate Survival Alliance Inc.	NSW MoH	Prostate cancer counseling service for men and families Newcastle	\$150,000
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Community Transport

Non-emergency health related transport projects support the health transport needs of transport disadvantaged people living in Port Stephens, Singleton, Scone, Wee Waa, Inverell, Merriwa and Manning Valley. From 1 July 2017, funding administration to six Community transport NGOs was transferred to Transport for NSW (TfNSW) under a Memorandum of Understanding with NSW Health.

Merriwa & District Health Association Inc. remains administered by HNELHD.

Name	Funded by	Project	Amount
Linked Community Services	NSW MoH	Provision of non-emergency health related transport services	Funding administered by TfNSW
Inverell HACC Services Inc.	NSW MoH	Provision of individual transport to severely transport disadvantaged people within the Inverell HACC sub-region	Funding administered by TfNSW
Care'N'Go	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
Merriwa and District Health Association Inc.	NSW MoH	Provision of non-emergency health related transport	\$9,800
OURCARE Services Ltd	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
TransCare Hunter Ltd	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
Wee Waa Community Care Service Inc.	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW

Population Health

Two NGOs were provided with funding to the value of \$405,600, as contributions towards the operating costs of three HIV/AIDS projects delivered in HNELHD. The program funds direct client service delivery in the form of comprehensive case management, community based support and peer support for people living with HIV/AIDS and outreach testing, referral, peer education and support to priority populations.

Name	Funded by	Project	Amount
AIDS Council of NSW Inc. (ACON)	NSW MoH	Provide case management, referral and education on STI/HIV prevention, treatment and testing among priority populations	\$179,000
		Aboriginal Needle & Syringe Program (NSP) Outreach program	\$25,000
Karumah Inc.	NSW MoH	Outreach program Provide case management and support for People Living with HIV in the community	\$201,600

Drug and Alcohol

Six NGOs were provided with funding to the value of \$1,801,949 as contributions towards the operating costs of nine Drug and Alcohol (D&A) projects. The program funds direct client service delivery in the form of D&A residential treatment and/or D&A counselling and community development including the Magistrates Early Referral Into Treatment (MERIT) program.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	McAuley Outreach Program for parents with young children who have drug and alcohol problems	\$297,700
		Alcohol and other drug psychosocial counselling and support	
		Alcohol and other drug case management and care coordination	
Wesley Community Services Ltd.	NSW MoH	Newcastle Youth Service for young people aged 12-25 years	\$174,700
		Alcohol and other drug case management and care coordination	
		Alcohol and other drug prevention and harm minimisation	
Salvation Army -	NSW MoH	Dooralong Transformation Centre Alcohol and other drug residential	\$596,800

Name	Funded by	Project	Amount
		rehabilitation Magistrates Early Referral Into Treatment MERIT program priority access residential rehabilitation	
St Vincent de Paul Society NSW	NSW MoH	Freeman House Alcohol and other drug residential rehabilitation	\$149,700
Drug and Alcohol Health Services Inc.	NSW MoH	Alcohol and other drug psychosocial counselling and support Magistrate Early Referral Into Treatment (MERIT) program	\$221,000 \$140,600
	HNELHD D&A	Alcohol and other drug case management and care coordination with people on opioid agonist treatment (OAT)	\$39,649
We Help Ourselves (WHOS)	NSW MoH	Magistrates Early Referral Into Treatment MERIT program priority access residential rehabilitation	\$181,800

Mental Health

Six NGO's were provided with funding to the value of \$1,589,400 as contributions towards the operating costs of eight mental health projects delivered in HNELHD. The program mainly funds direct client service delivery in the form of counselling, case management, carer support, rehabilitation, vocational training and supported accommodation.

Name	Funded by	Project	Amount
Billabong Clubhouse Inc.	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness	\$414,900
Samaritans Foundation	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness.	\$ 261,100

Name	Funded by	Project	Amount
	HNELHD Mental Health NSW MoH	Counselling, support groups and educational programs for carers and families of people with a mental illness residing in Hunter New England	\$58,300 \$104,100
Flourish Australia Richmond PRA	HNELHD Mental Health	Six week psycho-social discharge program (hospital to home) to assist people with persistent mental illness to transition back to the community.	\$351,900
	NSW MoH	Tamworth Homeless men's support	\$35,900
	NSW MoH	Aboriginal Mental Health traineeships	\$214,000
Lifeline Direct Ltd	NSW MoH	Telephone Crisis Support	\$117,300
		Face to Face Counselling Armidale	\$ 31,900

Children, Youth and Families

Family Planning NSW was provided funding to the value of \$59,500 to provide reproductive and sexual health education and training.

Name	Funded by	Project	Amount
Family Planning NSW	HNELHD Women's Health	Provision of reproductive preventive and sexual health promotion interventions for specific population groups	\$59,500

Oral Health

Biripi Aboriginal Corporation Medical Centre was provided funding to the value of \$71,400 as a contribution towards the operating costs of the Aboriginal Adult Dental Health program.

Name	Funded by	Project	Amount
Biripi Aboriginal Corporation Medical Centre	HNELHD Oral Health	Provision of adult dental treatment to the Aboriginal community	\$71,400