



**Our Vision: Healthy People -
Now and into the future**
**Our Purpose: Excellence -
every patient every time**

**Our Core Values: Collaboration, Openness,
Respect, Empowerment**

**Our Goals:
Keeping people healthy
Providing World class clinical care
Delivering truly integrated care**

**Our Enablers:
Health Pathways and Hospital Pathways
Digital Health Information Systems
Telehealth
Excellence
Integrated Care Alliance**

HUNTER NEW ENGLAND LOCAL HEALTH DISTRICT

Looking forward to 2021



Community

the people we serve

- 1.1 Deliver disease prevention, early intervention and health promotion across the lifespan
- 1.2 Support a healthy start to life
- 1.3 Empower communities to engage as partners in health
- 1.4 Close the Gap between Aboriginal and non-Aboriginal health



Service

the service we provide

- 2.1 Improve equity of access and service delivery
- 2.2 Enable a culture of clinical care that promotes positive patient outcomes and includes families and carers
- 2.3 Drive innovation and translational research through clinical engagement and networking to improve service delivery



Patient Safety, Quality and Experience

EXCELLENCE every patient every time

- 3.1 Improve the patient's experience of care
- 3.2 Deliver safe, effective and appropriate healthcare



Resources

managing our services well

- 4.1 Make the most effective use of available resources and ensure that costs are kept under control to promote sustainability
- 4.2 Work with our partners to meet agreed health needs



Positioning for the future

proactively preparing

- 5.1 Plan and invest in infrastructure to meet clinical needs
- 5.2 Encourage sustainable information technology to support clinical needs
- 5.3 Plan and implement environmentally sustainable strategies



Our staff and workplace culture

supporting and encouraging our staff in Excellence

- 6.1 Attract, develop and retain competent staff with the right cultural fit
- 6.2 Ensure a safe and supportive working environment