

Non-Government Organisation Funding Program

2020-2021 Annual Report



Health

Hunter New England
Local Health District

Non-Government Organisation Program Unit

Annual Report 2020 - 2021

Hunter New England Local Health District (HNELHD) Non-Government Organisation (NGO) Program Unit provides high quality administrative, management and support services to NGO's funded both through the NSW Ministry of Health (MoH) and HNELHD.

Administration and management of the NGO Program is guided by NSW Health Policy PD2019_013 Administration of NSW Health Grant Funding for Non Government Organisations. Principles include a focus on grant planning and design, collaboration, outcomes, value for money, proportionality, governance, accountability, probity and transparency.

The HNELHD NGO Program Unit continues to work alongside the MoH and health funded NGOs supporting the transition of services under the *Partnerships for Health* purchasing framework. This framework includes ensuring purchased services are strategically aligned with NSW Health priorities and local health needs with clear and appropriate performance measures demonstrating effectiveness and value for money.

The Unit would like to recognise the key role played by HNELHD NGO Policy officers and Program Leads in provision of support to deliver best practice evidence based outcomes.

NGO Program Unit Key Achievements

- Successful administration of the Program: NGO Unit activities included negotiation of Funding Agreements, payment, monitoring, performance review, ministerial briefing, and capacity building support to 32 NGO projects performed by 26 NGOs with funding totaling \$5,221,849
- Provision of local support, guidance and collaboration opportunities to health funded NGOs through NGO Forum meetings, information updates and virtual visits. The NGO Forum for 20/21 allowed an opportunity for NGOs to share experiences and learnings on changes to practices during the COVID 19 pandemic.
- In collaboration with the Ministry of Health and NGO Policy Officers, the HNELHD Program Unit has continued to provide support to Health Funded NGO's with the latest NSW Health advice in relation to COVID-19. This includes targeted information for NGO's in relation to delivery of services to provide business continuity in the context of the needs and safety of clients and staff.
- Reestablishment of volunteer palliative care services in the Newcastle, Lake Macquarie and Muswellbrook region following a Request for Proposal process.
- Implementation of new reporting and grant administration templates in compliance with PD2019_013.
- The NGO Program Manager was chair of the MAG NGO Coordinators Meeting for 2020.

**NSW Ministry of Health (NSW MoH) and
Hunter New England Local Health District (HNE LHD)**

NGO Funding Program 2020-2021

Funding is reported in current NSW Health Program streams; Women's Health, Aged Care, Palliative Care, Chronic Care and Disability, Community Transport, Population Health, Drug and Alcohol, Mental Health, Children, Youth and Families and Oral Health.

Women's Health

Funding in the Women's Health stream aims to improve the health of marginalised and disadvantaged women, Aboriginal women, women who experience violence, culturally and linguistically diverse women and rural and/or remote women. In 2020-2021 \$544,200 was funded for the provision of information, referral, counselling, advocacy and outreach to women, as well as the provision of assessment, advice and referral for at risk clients in relation to chronic disease.

Name	Funded by	Project	Amount
Hunter Region Working Women's Group	NSW MoH	Hunter Women's Centre Counselling, workshops and group work	\$544,200

Aged Care

The Aged Care program aims to support older people (and carers) to remain as independent as possible and be able to participate in community life in a safe and aged friendly environment. Funding to the value of \$293,400 was provided as a contribution towards direct service delivery of home nursing, day centre respite and social support.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	Provision of home nursing, day centre activities and support for aged and frail people and their carer's.	\$293,400

Palliative Care

Funding for trained volunteer palliative care programs across HNELHD aims to improve the quality of life for people and their families/carers with a life limiting illness, expanding community-based palliative care services, especially in rural areas and for special needs populations. Funding to the value of \$289,600 was provided to five volunteer palliative care programs supporting carer's with respite and/or companion care for people in Dungog, Maitland, Newcastle, Lake Macquarie, Singleton, Kurri Kurri, Cessnock and Muswellbrook.

Name	Funded by	Project	Amount
Dungog Shire Palliative Care Volunteers Inc.	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Dungog Shire	\$23,000
Volunteers for Palliative Care Inc. Maitland	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Maitland LGA	\$76,300
Mercy Services	NSW MoH	Two projects operating in the Upper Hunter and Newcastle/Lake Macquarie providing Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce	\$55,200 \$44,400
Mid Hunter Palliative Care Volunteers Inc.	NSW MoH	Non-clinical home-based respite and companionship to palliative care clients and their families by a trained volunteer workforce in the Singleton & Cessnock LGAs	\$90,700

Chronic Care

Funding in the Chronic Care stream supports condition specific programs as well as programs that aim to prevent chronic disease through the control of risk factors such as obesity, nutrition, physical activity, and alcohol and tobacco consumption.

Two NGOs were provided with funding to the value of \$240,400 as contributions towards the operating costs of these chronic care programs.

Name	Funded by	Project	Amount
Samaritans Foundation Coalfields Healthy Heartbeat	NSW MoH	Heart health promotion within Cessnock Local Government Area	\$90,400

Prostate Survival Alliance Inc.	NSW MoH	Prostate cancer counseling service for men and families Newcastle	\$150,000
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Community Transport

Non-emergency health related transport projects support the health transport needs of transport disadvantaged people living in Port Stephens, Singleton, Scone, Wee Waa, Inverell, Merriwa and Manning Valley. From 1 July 2017, funding administration to six Community transport NGOs was transferred to Transport for NSW (TfNSW) under a Memorandum of Understanding with NSW Health.

Merriwa & District Health Association Inc. remains administered by HNELHD.

Name	Funded by	Project	Amount
Linked Community Services	NSW MoH	Provision of non-emergency health related transport services	Funding administered by TfNSW
Inverell HACC Services Inc.	NSW MoH	Provision of individual transport to severely transport disadvantaged people within the Inverell HACC sub-region	Funding administered by TfNSW
Care'N'Go	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
Merriwa and District Health Association Inc.	NSW MoH	Provision of non-emergency health related transport	\$9,500
OURCARE Services Ltd	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
TransCare Hunter Ltd	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW
Wee Waa Community Care Service Inc.	NSW MoH	Provision of non-emergency health related transport	Funding administered by TfNSW

Population Health

Two NGOs were provided with funding to the value of \$394,500, as contributions towards the operating costs of three HIV/AIDS projects delivered in HNELHD. The program funds direct client service delivery in the form of comprehensive case management, community based support and peer support for people living with HIV/AIDS and outreach testing, referral, peer education and support to priority populations.

Name	Funded by	Project	Amount
AIDS Council of NSW Inc. (ACON)	NSW MoH	Provide case management, referral and education on STI/HIV prevention, treatment and testing among priority populations	\$173,800
		Aboriginal Needle & Syringe Program (NSP) Outreach program	\$25,000
Karumah Inc.	NSW MoH	Outreach program Provide case management and support for People Living with HIV in the community	\$195,700

Drug and Alcohol

Six NGOs were provided with funding to the value of \$1,757,649 as contributions towards the operating costs of eight Drug and Alcohol (D&A) projects. The program funds direct client service delivery in the form of D&A residential treatment and/or D&A counselling and community development including the Magistrates Early Referral Into Treatment (MERIT) program.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	McAuley Outreach Program for parents with young children who have drug and alcohol problems	\$288,600
		Alcohol and other drug psychosocial counselling and support	
		Alcohol and other drug case management and care coordination	
Wesley Community Services Ltd.	NSW MoH	Newcastle Youth Service for young people aged 12-25 years	\$171,700
		Alcohol and other drug case management and care coordination	
		Alcohol and other drug prevention and harm minimisation	
Salvation Army -	NSW MoH	Dooralong Transformation Centre Alcohol and other drug residential	\$578,100

Name	Funded by	Project	Amount
		rehabilitation Magistrates Early Referral Into Treatment MERIT program priority access residential rehabilitation	
St Vincent de Paul Society NSW	NSW MoH	Freeman House Alcohol and other drug residential rehabilitation	\$152,900
Drug and Alcohol Health Services Inc.	NSW MoH	Alcohol and other drug psychosocial counselling and support Magistrate Early Referral Into Treatment (MERIT) program	\$214,600 \$136,400
	HNELHD D&A	Alcohol and other drug case management and care coordination with people on opioid agonist treatment (OAT)	\$39,249
We Help Ourselves (WHOS)	NSW MoH	Magistrates Early Referral Into Treatment MERIT program priority access residential rehabilitation	\$176,100

Mental Health

Six NGO's were provided with funding to the value of \$1,562,700 as contributions towards the operating costs of nine mental health projects delivered in HNELHD. The program mainly funds direct client service delivery in the form of counselling, case management, carer support, rehabilitation, vocational training and supported accommodation.

Name	Funded by	Project	Amount
Billabong Clubhouse Inc.	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness	\$403,400
Samaritans Foundation	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness.	\$254,100

Name	Funded by	Project	Amount
	HNELHD Mental Health NSW MoH	Counselling, support groups and educational programs for carers and families of people with a mental illness residing in Hunter New England	\$63,600 \$92,800
Flourish Australia Richmond PRA	HNELHD Mental Health	Six week psycho-social discharge program (hospital to home) to assist people with persistent mental illness to transition back to the community.	\$355,300
	NSW MoH	Tamworth Homeless men's support	\$34,900
	NSW MoH	Aboriginal Mental Health traineeships	\$214,000
Lifeline Direct Ltd	NSW MoH	Telephone Crisis Support	\$113,600
		Face to Face Counselling Armidale	\$ 31,000

Children, Youth and Families

Family Planning NSW was provided funding to the value of \$58,500 to provide reproductive and sexual health education and training.

Name	Funded by	Project	Amount
Family Planning NSW	HNELHD Women's Health	Provision of reproductive preventive and sexual health promotion interventions for specific population groups	\$58,500

Oral Health

Biripi Aboriginal Corporation Medical Centre was provided funding to the value of \$71,400 as a contribution towards the operating costs of the Aboriginal Adult Dental Health program.

Name	Funded by	Project	Amount
Biripi Aboriginal Corporation Medical Centre	HNELHD Oral Health	Provision of adult dental treatment to the Aboriginal community	\$71,400