



# pace-it

Connecting care to improve health outcomes  
for older people living in residential care

**Newsletter**

**Issue 2 January 2020**

## The PACE-IT Project

This project is funded through the Ministry of Health Translational Research Grants Scheme (TRGS) and will implement an intervention aimed at reducing avoidable emergency department (ED) presentations of older people living in residential aged care facilities (RACF). The intervention consists of protocol guided interactive visual telehealth consultation that facilitates assessment and decision making involving the older person, RACF staff, and the ED aged care service in emergency teams (ASET) nurse. There is also the potential to involve the older person's family and other health professionals in this consultation.

### An Update?

The project team have visited all participating sites over the past 3 months to update them on what is required during the implementation period and beyond and to check that the required technology is available.

- Ethics and SSA approvals have now been granted for all participating HNELHD and WNSWLHD sites and all 16 RACFs are keen to get started.
- Implementation group meetings have commenced to assist in engaging sites and maintaining good communication as well as assisting to identify potential barriers and context specific implementation strategies to ensure the success of the project.
- The project team are currently finalizing education resources and have developed two short informational videos, one for residents and their families and one for staff.



### What is pace-it?

partnerships in  
aged  
care  
emergency services using  
interactive  
telehealth

### Implementation dates have been set?

The project is still in the planning phase, and due to commence implementing the Visual Telehealth Consultation in Tamworth on February. Each month for 8 consecutive months 2 RACFs will have the intervention implemented.

Participating sites need to check their WiFi capabilities, computers and other equipment set up, nominate their champions and prepare for their staff education sessions. All sites should now be aware of their implementation dates.

**Please feel free to contact us if you have any questions.**

### Benefits

- Linking residents to appropriate care
- Minimising disruption by avoiding unnecessary transfers
- Strengthening partnerships and enhancing communication
- Optimising person and family centred decision making