

## Non-Government Organisations Funding Program 2015-2016 Annual Report

Non-Government Organisations (NGOs), as defined under NSW Health Policy PD2011-049, are *“community based, not-for-profit organisations which exist independently of State Government Departments and instrumentalities but which may receive financial or other assistance from these for the provision of services required by the Government. Non government organisations are independent incorporated organisations with their own management structures which are responsible for the operation of those services. The NGO sector is a complex mix of agencies of varying size incorporated under various legislation and with a plethora of objectives, but all serve the community in one form or another”*.

The HNELHD NGO Program Unit is responsible for the management of local NGO Ministerial and LHD funding.

In 2015/16 HNELHD NGO Unit has continued to work across all funded programs to ensure services transitioned under the new *Partnerships for Health* purchasing framework are strategically aligned with NSW Health priorities and local needs and have clear and appropriate performance measures. The support of HNELHD NGO Policy Officers in this process has been invaluable.

The HNELHD NGO Unit continues to play an active role in the *Partnerships for Health* transition working alongside the Ministry of Health to provide:

- Input into the development of purchasing plans for local streams.
- Local support for the development of “Preparing NGOs for Purchasing” capacity building training to be conducted in 16/17.
- Input into the NGO human services data collection led by the Department of Premier and Cabinet.

Other achievements and activities in 2015-2016 include:

- **Successful administration of the Program:** NGO Unit activities included negotiation of Funding Agreements payment, monitoring, performance review, ministerial briefing, conflict resolution and capacity building support to 44 NGO projects performed by 36 NGOs with funding totaling \$6,096,134 (of which \$1,463,309 was from HNE Health).
- **Provision of support and guidance to health-funded NGOs through three NGO Forums** held in September and December 2015, and March 2016. These forums covered various topics including the following:
  - Interprofessional Teamwork & Collaboration presented by Assoc Prof Rebecca Mitchell University of Newcastle
  - Collaborative practice examples in D&A and Mental Health
  - Professional Boundaries presented by Dr Susan Newton
  - Hunter Primary Care update

- **Successful continuation of funding** for the three existing Aboriginal Mental Health and Well Being Traineeships at Tamworth, Moree and Armidale due to expire 30 June 2016.
- **The continued audit of MOU (Memorandum of Understanding) implementation** between HNE Palliative Care stream and Volunteer Palliative Care NGOs.
- **Participation in the development of the Mental Health Collaborative Care Resource Centre (CCRC)** to be operated at James Fletcher, an initiative of HNE Mental Health Service in partnership with participating NGOs.
- **Participation on the Integrated Care Branch Steering Committee** for the capacity building training and education program designed to prepare NGOs for the new purchasing environment.
- **Health Matters** article featuring the HNELHD NGO Grant Program in February edition.
- **HNELHD & Health Funded NGO Drug & Alcohol Network** reestablished with first meeting held in March 2016.
- **Paper presented** at the 2015 International Academy of Law and mental Health Congress (IALMH) held in Vienna at the Sigmund Freud University in July 2015, on the topic "From Words to Brick and Mortar: The Collaborative Care resource Centre and its legal implications by Thanh-Nu Reeves
- **Attending** Workshop facilitated by Department of Finance, Service and Innovation on 24<sup>th</sup> November on Social Sharing and Innovation; Legal Seminar End of Life treatment on 20<sup>th</sup> October 2015; Presentation day for Hunter Women's Centre "Moving Forward" mentoring program on 12<sup>th</sup> December 2015. Symposium on Contemporary Issues in Health System Management & Innovation: Global Migration and Scope of Practice Reform on 24 February 2016 at the University of Newcastle.
- **Site visiting** New England NGOs in February 2016 and Hunter NGOs in April/May 2016.
- **Briefing HNE Executive** on contracts held with Family Planning NSW for the Family Planning Consortium.
- **Following a Request For Proposals (RFP) process for Volunteer Palliative Care Services in Newcastle/Lake Macquarie** Cancer Council (Hunter) was selected as the successful provider.
- Accreditation received for 3 NGOs under the NGO Quality Improvement program.
- **The NGO Satisfaction Survey** is conducted annually to ensure NGOs are consulted on their learning and development needs and the NGO Program Unit's performance. In the 2015 survey, based on a 89% response rate, 100% reported being "very satisfied" with provision of prompt and accurate response to queries and 73% "very satisfied" with updates provided on partnerships for health. 96% of NGOs were either somewhat or very satisfied with feedback on performance monitoring and financial reporting. It is noted the rating for these items may have been impacted by the transition to the

Partnerships for Health funding model.

As previously mentioned, the Ministry of Health will be delivering capacity building training to assist NGOs with their preparedness for the new procurement model. NGO managers were asked what kind of steps they have already taken to prepare for the new procurement model. Almost three quarters of respondents had initiated some preparation. This mostly consisted of reviewing internal sources (69%), looking for opportunities to collaborate (62%) and training (23%).

### **NSW Ministry of Health (NSW MoH) / HNE Health (HNE LHD) NGO Grant Funding Program in 2015-2016**

The following 15/16 funding expires 30 June 2016. Currently funding has been extended to 30 June 2017.

#### **DRUG and ALCOHOL PROGRAM**

In 2015/16, six (6) NGOs were provided with NGO Grant Program funding to the value of \$1,483,549 as contributions towards the operating costs of ten (10) Drug and Alcohol (D&A) projects delivered in HNE LHD. The program funds direct client service delivery in the form of D&A residential treatment and/or D&A counselling and community development. Approximately 900 men and women received treatment under the HNE LHD D&A funded program.

<b>Name</b>	<b>Funded by</b>	<b>Project</b>	<b>Amount</b>	<b>Expiry date</b>
McAuley Outreach - Mercy Community Care	NSW MoH	Support services for parents with young children who have drug and alcohol problems	\$243,900	June 2016
Newcastle Youth Service	NSW MoH	Youth networking, streetwork/needle exchange, education and counseling for young people aged 12 – 24	\$142,900	June 2016
Salvation Army - Miracle Haven	NSW MoH	A residential rehabilitation service for those affected by alcohol and other drugs.	\$483,100	June 2016
St Vincent de Paul – Freeman House	NSW MoH	A residential rehabilitation treatment place.	\$131,600	June 2016
Upper Hunter Drug & Alcohol Services	NSW MoH	Community development, education, information and counseling in Drug and Alcohol for Upper Hunter.	Base Grant \$185,000	June 2016
		Magistrate Early Referral Into Treatment (MERIT)	\$116,600	
	HNE LHD D&A	Methadone Service	\$33,249	June 2016

Name	Funded by	Project	Amount	Expiry date
We Help Ourselves	NSW MoH	Four (4) MERIT) designated beds.	\$147,200	June 2016

## HIV/AIDS PROGRAM

In 2015/16, two (2) NGOs were provided with NGO Grant Program funding to the value of \$367,560, as contributions towards the operating costs of four (4) HIV/AIDS projects delivered in HNE LHD. The program funds direct client service delivery in the form of case management, community based support and peer support for people living with HIV/AIDS, NSP outreach and peer education (including OH&S) to Hunter sex workers. During 2015/16, Karumah and ACON provided comprehensive case management for around 104 clients as well as a number of workshops, events and education sessions. ACON delivered over 1000 occasions of service as part of a health promotion program to sex workers and conducted 12 NSP Outreach clinics for Aboriginal clients.

Name	Funded by	Project	Amount	Expiry date
AIDS Council of NSW Inc (ACON)	NSW MoH	Provide case management and referral services to people (HIV/AIDS affected) presenting with a range of needs including accommodation  Sex worker outreach project: Outreach health promotion service for sex workers in the Hunter region	\$148,400	June 2016
	HNELHD	Aboriginal Needle & Syringe Program (NSP) Outreach program	\$51,660	June 2016
Karumah Inc.	NSW MoH	Provide case management and support for PLWH in the community	\$167,500	June 2016

## ORAL HEALTH PROGRAM

In 2015/16, Two NGOs were provided with NGO Grant Program funding to the value of \$537,800, as a contribution towards the operating costs of the Aboriginal Adult Dental Health program. A total of 3332 adult clients (predominantly Aboriginal or partners of Aboriginal people) living in the Taree and Northern New England region received dental care under this program.

Name	Funded by	Project	Amount	Expiry date
Biripi AMS	HNE LHD Oral Health	Provision of adult dental treatment to the Aboriginal community	\$64,700	June 2016
Armajun AMS	NSW MoH	Provision of adult dental treatment to the Aboriginal community	\$473,100	June 2016

## AGED and DISABLED PROGRAM

In 2015/16, two (2) NGOs were provided with NGO Grant Program funding to the value of \$259,700, as contributions towards the operating costs of two (2) aged and disabled programs delivered in HNE LHD. The program funds direct service delivery in the form of home nursing,

respite, social support and children's disability respite. Approximately 165 adult clients and up to 20 children received support services under the HNE LHD Aged & Disabled program.

Name	Funded by	Project	Amount	Expiry date
Mercy Community Care	NSW MoH	Provision of home nursing, day centre activities, counselling and support for aged and frail people and their carers.	\$253,700	June 2016
	NSW MoH	School holiday respite for children with disabilities living in Singleton	\$3000	June 2016
Uniting Care Singleton Disability Services	NSW MoH	Celebrate Disability Project for children with disabilities	\$3000	Dec 2015

## COMMUNITY SERVICES and WOMEN'S HEALTH PROGRAM

In 2015/16, twelve (12) NGOs were provided with NGO Grant Program funding to the value of \$1,144,825 as contributions towards the operating costs of twelve (12) Community Services projects delivered in HNE LHD. Most funded services provide direct client service provision (e.g. telephone and face-to-face counselling, palliative care volunteer social and emotional support, accommodation support), whilst others work within a capacity building model of health promotion and provide training and support to professionals and community groups (e.g. asthma education, sexual health training for youth workers, school programs). During 2015/16, >1000 HNE clients were provided with direct service provision as well as over 11,000 crisis calls answered via the Lifeline national grid. Additionally, approximately 24 primary schools in the Cessnock LGA participated in healthy lifestyle programs through the Coalfields Heart Health Program and staff from 83 schools received Asthma education training.

Name	Funded by	Project	Amount	Expiry date
Asthma Foundation of NSW	NSW MoH	Asthma education programs throughout the Hunter Region for groups who have a role in the care of people with asthma.	\$69,000	June 2016
Carelink	NSW MoH	A support service for Cancer and Palliative Care patients, their carers and significant others, who reside in the Upper Hunter Region.	\$10,225	June 2016
Dungog Shire Palliative Care Volunteers	NSW MoH	Support services for people with a terminal illness and their carers.	\$19,500	June 2016
Family Planning NSW	HNE LHD Women's Health	Provision of reproductive preventive and sexual health promotion interventions for specific population groups	\$51,000	June 2016

Name	Funded by	Project	Amount	Expiry date
Hunter Women's Centre	NSW MoH	Projects include: <ul style="list-style-type: none"> <li>• Counselling Service</li> <li>• Health promotion and Group work</li> </ul>	\$454,000	June 2016
Lifeline Newcastle and Hunter	NSW MoH	24hrs /7day Telephone Crisis Counseling and Associated Welfare Services.	\$95,100	June 2016
One of a Kind Community Support Inc (formerly Life Line Tamworth)	NSW MoH	Telephone crisis and social support	\$27,700	June 2016
Volunteers for Palliative Care (Maitland)	NSW MoH	Support services for patients whose cancer or other life threatening illness no longer responding to curative treatment	\$64,300	June 2016
Cancer Council (Hunter)	NSW MoH	Support services for people suffering life-threatening illness, their families and carers, and bereavement support	\$46,900	June 2016
Prostate Survivors Alliance	NSW MoH	Prostate cancer counseling service	\$150,000	June 2016
Samaritan Foundation: Coalfields Healthy Heartbeat	NSW MoH	Heart health promotion within Cessnock LGA	\$80,400	June 2016
Singleton Community Development Organisation	NSW MoH	Coordination of palliative care volunteers within the Singleton, Kurri Kurri & Cessnock LGAs	\$76,700	June 2016

## HEALTH TRANSPORT

In 2015/16, seven (7) NGOs were provided with NGO Grant Program funding to the value of \$133,800, as contributions towards the operating costs of seven (7) non-emergency health related transport projects delivered in HNE LHD. Funded services offer car and bus transportation to health appointments (e.g. GPs, specialists, hospitals) for clients who are transport disadvantaged (strict criteria apply). During 2015/16, over 1300 clients received assistance.

Name	Funded by	Project	Amount	Expiry date
Community Transport of Port Stephens	NSW MoH	Provision of health related transport	\$25,100	June 2016
Inverell HACC Services Inc.	NSW MoH	Provision of individual transport to severely transport disadvantaged people within the Inverell HACC sub-region.	\$16,700	June 2016

Name	Funded by	Project	Amount	Expiry date
Manning Valley & Area Community Transport	NSW MoH	Provision of health related transport	\$25,600	June 2016
Merriwa and District Community Care Inc.	NSW MoH	Provision of health related transport	\$8,500	June 2016
OURCARE Services (former Singleton HACC Services)	NSW MoH	Provision of health related transport	\$20,000	June 2016
TRANSCARE (Former Upper Hunter Community Care Inc.)	NSW MoH	Provision of health related transport	\$8,500	June 2016
Wee Waa and District HACC Assoc Inc.	NSW MoH	Provision of health related transport	\$29,400	June 2016

## MENTAL HEALTH PROGRAM

In 2015/16, five (5) NGOs were provided with NGO Grant Program funding to the value of \$2,168,900, as contributions towards the operating costs of ten (10) mental health projects delivered in HNE LHD. The program funds mainly direct client service delivery in the form of counselling, case management, carer support, rehabilitation, vocational training and supported accommodation with some NGOs also participating in provision of mental health education and training to the sector. Approximately 500 clients received direct mental health services under the HNE LHD mental health NGO program with a further 750+ telephone support occasions of service.

Name	Funded by	Project	Amount	Expiry date
Association of Relatives and Friends of People Who Have a Mental Illness (ARAFMI)	NSW MoH	Mutual support services for families and carers of people with a mental illness.	\$80,500 Base Grant	June 2016
	HNE LHD Mental Health	Carers Support	\$61,400	June 2016
Billabong Clubhouse Inc:	NSW MoH	A Clubhouse psychosocial model of community support and rehabilitation for people with mental illness.	\$354,400	June 2016
Samaritans (former Hunter Joblink)	HNE LHD Mental Health	Vocational training and supported employment service for people with mental illness/psychiatric disability.	\$83,500	June 2016
Samaritans (formerly Kaiyu Enterprises)	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness.	\$226,200	June 2016
Life Without Barriers	HNE LHD	Sport and recreational	\$60,900	June 2016

Name	Funded by	Project	Amount	Expiry date
	Mental Health	opportunities for people with a mental illness		
Richmond PRA	HNE LHD Mental Health	Community Rehabilitation Program for people with serious and persistent mental illness through a range of social and rehabilitation practices.	\$390,100	June 2016
	NSW MoH	Brokerage/outreach service for homeless men 18 years and over	\$31,100	June 2016
	HNE LHD Mental Health	Supported accommodation service for people with mental illness/psychiatric disability.	\$666,800	June 2016
	NSW MOH	Aboriginal Mental Health traineeships	\$214,000	June 2016