

Non-Government Organisation Funding Program

2017-2018 Annual Report



Health
Hunter New England
Local Health District

Non-Government Organisation Program Unit

Annual Report 2017 - 2018

Hunter New England Local Health District (HNELHD) Non-Government Organisation (NGO) Program Unit provides high quality administrative, management and support services to NGO's funded both through the NSW Ministry of Health (MoH) and HNELHD.

Administration and management of the NGO Program is guided by partnership and funding principles in the *Working Together for NSW*¹ policy paper. Principles include a focus on evidence based approach, outcomes, accountability, respect, communication, independence and inclusiveness. Principles for the funding relationship are based upon value for money, fairness, integrity and transparency, cooperation, diversity, consistency, probity and co-ordination.

Non-Government Organisations, as defined under NSW Health Policy PD2011-049, are "Community based, not-for-profit organisations which exist independently of State Government Departments and instrumentalities but which may receive financial or other assistance from these for the provision of services required by the Government. Non-government organisations are independent incorporated organisations with their own management structures which are responsible for the operation of those services. The NGO sector is a complex mix of agencies of varying size incorporated under various legislation and with a plethora of objectives, but all serve the community in one form or another".

The HNELHD NGO Program Unit continues to work alongside the MoH and health funded NGOs supporting the transition of services under the *Partnerships for Health* purchasing framework. This framework includes ensuring purchased services are strategically aligned with NSW Health priorities and local health needs with clear and appropriate performance measures demonstrating effectiveness and value for money. The Unit would like to recognise the key role played by HNELHD NGO Policy officers and Program Leads in supporting this transition process to deliver best practice evidence based outcomes.

¹ NSW Department of Community Services and the Forum of Non-Government Agencies, *Working Together for NSW An Agreement between NSW Government and NSW Non-Government Human Services Organisations* June 2006

NGO Program Unit Key Achievements in 17/18

- Successful administration of the Program: NGO Unit activities included negotiation of Funding Agreements, payment, monitoring, performance review, ministerial briefing, and capacity building support to 41 NGO projects performed by 29 NGOs with funding totaling \$5,385,444.
- Provision of local support, guidance and collaboration opportunities to health funded NGOs with twice yearly NGO Forum meetings, information updates and on-site visits. Topics covered in NGO Forums include tools and services currently available to support clients to improve their physical health and workplace self-care.
- Facilitated partnership between HNELHD Paediatric Palliative Care team and Maitland Volunteers for Palliative Care to provide volunteer support to families with children receiving paediatric palliative care.
- Commencement of implementation of the Ministry of Health's Drug and Alcohol state wide 5 Core Key Performance Indicators for NGO's receiving funding under the Alcohol and Other Drug program.
- Establishment of services in Tamworth for prostate cancer counselling by Hunter Prostate Survival Alliance.
- Site visiting all NGOs during February- April 2018.
- Representation as rural/regional NGO Co-ordinator on the Ministry of Health NGO Advisory Committee.
- Participation on the Health & Social Policy Branch NGO Grants Community Transport Working group aimed at planning, monitoring and reviewing arrangements of the NGO Community Transport project.
- Participation on the Health & Social Policy Branch Asthma Australia grant working group aimed at setting future state wide priorities, activities and key performance indicators for 18/19 and beyond.

**NSW Ministry of Health (NSW MoH) and
Hunter New England Local Health District (HNE LHD)**

NGO Funding Program 2017-2018

Funding is reported in current NSW Health Program streams; Women's Health, Aged Care, Palliative Care, Chronic Care and Disability, Community Transport, Population Health, Drug and Alcohol, Mental Health, Kids and Families and Oral Health.

Women's Health

Funding in the Women's Health stream aims to improve the health of marginalised and disadvantaged women, Aboriginal women, women who experience violence, culturally and linguistically diverse women and rural and/or remote women. In 2017-2018 \$484,500 was funded for the provision of information, referral, counselling, advocacy and outreach to women, as well as the provision of assessment, advice and referral for at risk clients in relation to chronic disease.

Name	Funded by	Project	Amount
Hunter Region Working Women's Group	NSW MoH	Hunter Women's Centre Counselling, workshops and group work	\$484,500

Aged Care

The Aged Care program aims to support older people (and carers) to remain as independent as possible and be able to participate in community life in a safe and aged friendly environment. The NGO Grant Program funded to the value of \$269,700, as contributions towards direct service delivery in the form of home nursing, day centre respite and social support.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	Provision of home nursing, day center activities, counselling and support for aged and frail people and their carer's.	\$269,700

Palliative Care

Funding for trained volunteer palliative care programs across HNELHD aims to improve the quality of life for people and their families/carers with a life limiting illness, expanding community-based palliative care services, especially in rural areas and for special needs populations. A total of \$259,700 funded five volunteer palliative care programs supporting carer's with respite and/or companion care for people in Dungog, Maitland, Newcastle, Lake Macquarie, Singleton, Kurri Kurri, Cessnock and Muswellbrook.

Name	Funded by	Project	Amount
Dungog Shire Palliative Care Volunteers Inc.	NSW MoH	Support services for people with a life threatening illness and their carer's.	\$20,900
Volunteers for Palliative Care Inc. Maitland	NSW MoH	Support services for patients whose cancer or other life threatening illness no longer responding to curative treatment	\$69,000
Cancer Council NSW	NSW MoH	Two projects operating in the Upper Hunter and Newcastle/Lake Macquarie providing support services for people suffering life-threatening illness, their families and career's, and bereavement support.	\$48,100 \$39,500
Mid Hunter Palliative Care Volunteers Inc.	NSW MoH	Coordination of palliative care volunteers within the Singleton, Kurri Kurri & Cessnock LGAs	\$82,200

Chronic Care

Funding in the Chronic Care stream supports condition specific programs and programs that aim to prevent chronic disease through the control of risk factors such as obesity, nutrition, physical activity, and alcohol and tobacco consumption.

Four NGOs were provided with funding to the value of \$313,400 as contributions towards the operating costs of four chronic care programs.

Name	Funded by	Project	Amount
Samaritans Foundation Coalfields Healthy Heartbeat	NSW MoH	Heart health promotion within Cessnock Local Government Area	\$84,500
Prostate Survival Alliance Inc.	NSW MoH	Prostate cancer counseling service for men and families	\$150,000

Asthma Australia Ltd	NSW MoH	Asthma Australia Outreach Project. Asthma education programs throughout the Hunter Region for groups who have a role in the care of people with asthma.	\$72,500
Mercy Services	NSW MoH	School holiday respite for children with disabilities living in Singleton	\$6,400

Community Transport

Non-emergency health related transport projects support the health transport needs of disadvantaged people living in Port Stephens, Singleton, Scone, Wee Waa, Inverell, Merriwa and Manning Valley. From 1 July 2017, funding administration to six Community transport NGOs was transferred to Transport for NSW (TfNSW) under a Memorandum of Understanding with NSW Health. Merriwa & District Health Association Inc. remains administered by HNELHD.

Name	Funded by	Project	Amount
Community Transport Port Stephens Ltd	NSW MoH	Provision of non-emergency health related transport services	\$26,800 (funding administered by TfNSW)
Inverell HACC Services Inc.	NSW MoH	Inverell Community Transport. Provision of individual transport to severely transport disadvantaged people within the Inverell HACC sub-region.	\$17,700 (funding administered by TfNSW)
Manning Valley & Area Community Transport Group Inc.	NSW MoH	Provision of non-emergency health related transport	\$27,700 (funding administered by TfNSW)
Merriwa and District Health Association Inc.	NSW MoH	Provision of non-emergency health related transport	\$8,900
OURCARE Services Ltd	NSW MoH	Provision of non-emergency health related transport	\$21,000 (funding administered by TfNSW)
Trans Care Hunter Ltd	NSW MoH	Provision of non-emergency health related transport	\$8,900 (funding administered by TfNSW)
Wee Waa Community Care Service Inc.	NSW MoH	Provision of non-emergency health related transport	\$31,000 (funding administered by TfNSW)

Population Health

Two NGOs were provided with funding to the value of \$337,300, as contributions towards the operating costs of four HIV/AIDS projects delivered in HNE LHD. The program funds direct client service delivery in the form of comprehensive case management, community based support and peer support for people living with HIV/AIDS, outreach and peer education, referral and Work Health and Safety education and support to Hunter sex workers.

Name	Funded by	Project	Amount
AIDS Council of NSW Inc. (ACON)	NSW MoH	Provide case management, referral and education on STI/HIV prevention, treatment and testing among priority populations. Aboriginal Needle & Syringe Program (NSP) Outreach program	\$158,500
Karumah Inc.	NSW MoH	Outreach program. Provide case management and support for People Living with HIV in the community	\$178,800

Drug and Alcohol

Six NGOs were provided with funding to the value of \$ 1,567,311 as contributions towards the operating costs of eight Drug and Alcohol (D&A) projects. The program funds direct client service delivery in the form of D&A residential treatment and/or D&A counselling and community development including the Magistrates Early Referral Into Treatment (MERIT) program.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	McAuley Outreach Services. Support services for parents with young children who have drug and alcohol problems	\$261,800
Wesley Community Services Ltd.	NSW MoH	Newcastle Youth Service. Youth networking, street work/needle exchange, education and counselling for young people aged 12 – 25 years.	\$128,562
Salvation Army -	NSW MoH	Dooralong Transformation Centre – Miracle Haven Bridge Program A residential rehabilitation service for those affected by alcohol and other drugs.	\$490,000 \$31,000
St Vincent de Paul Society NSW	NSW MoH	Freeman House A residential rehabilitation treatment place.	\$139,800
Drug and Alcohol	NSW MoH	Community development, education, information and counseling in Drug and	\$196,400

Name	Funded by	Project	Amount
Health Services Inc.		Alcohol for Upper Hunter. Magistrate Early Referral Into Treatment (MERIT)	\$124,500
	HNELHD D&A	Methadone Service	\$36,649
We Help Ourselves (WHOS)	NSW MoH	Residential drug and alcohol rehabilitation for clients of the MERIT program with four MERIT designated beds.	\$158,600

Mental Health

Six NGO's were provided with funding to the value of \$2,976,611 as contributions towards the operating costs of twelve mental health projects delivered in HNELHD. The program funds mainly direct client service delivery in the form of counselling, case management, carer support, rehabilitation, vocational training and supported accommodation. Some NGOs also delivered mental health education and training to the sector.

Name	Funded by	Project	Amount
Mental Health Carers Association of Relatives and Friends of People Who Have a Mental Illness - Hunter (ARAFMI)	NSW MoH	Mutual support services for families and carer's of people with a mental illness.	Base Grant \$63,000
	HNELHD Mental Health	Carers Support	\$86,100
Billabong Clubhouse Inc.:	NSW MoH	A Clubhouse psychosocial model of community support and rehabilitation for people with mental illness.	\$374,300
Samaritans Foundation	HNELHD Mental Health	Vocational training and supported employment service for people with mental illness/psychiatric disability.	\$237,700
	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness.	
Life Without Barriers	HNELHD Mental Health	Community based activities to meet social and recreational needs of people with a mental health condition.	\$61,700
Flourish Australia Richmond PRA	HNELHD Mental Health	Community Rehabilitation Program for people with serious and persistent mental illness through a range of social and rehabilitation practices.	\$348,700

Name	Funded by	Project	Amount
	NSW MoH	Short term accommodation, support and safety for men at risk of being homeless in the NE region.	\$32,700
	HNELHD Mental Health	Supported accommodation service for people with mental illness/psychiatric disability.	\$682,400
	NSW MoH	Aboriginal Mental Health traineeships	\$214,000
Lifeline Direct Ltd	NSW MoH	Telephone Crisis Support Face to Face Counselling Armidale	\$102,400 \$29,100

Children, Youth and Families

Family Planning NSW received contributions to the value of \$53,900.

Name	Funded by	Project	Amount
Family Planning NSW	HNELHD Women's Health	Provision of reproductive preventive and sexual health promotion interventions for specific population groups	\$53,900

Oral Health

Biripi Aboriginal Corporation Medical Centre was provided funding to the value of \$68,000 as a contribution towards the operating costs of the Aboriginal Adult Dental Health program

Name	Funded by	Project	Amount
Biripi Aboriginal Corporation Medical Centre	HNELHD Oral Health	Provision of adult dental treatment to the Aboriginal community	\$68,000

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