

# Non-Government Organisation Funding Program

## 2016-2017 Annual Report



**Health**  
Hunter New England  
Local Health District

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The role of the Hunter New England Local Health District (HNELHD) Non-Government Organisation (NGO) Program Unit is to provide high quality administrative, management and support services to NGOS funded through NSW Health and HNELHD.

Administration and management of the NGO Program is guided by partnership and funding principles articulated in the *Working Together for NSW*<sup>1</sup> policy paper. Principles for the relationship include a focus on evidence based approach, outcomes, accountability, respect, communication, independence and inclusiveness. Principles for the funding relationship are based upon value for money, fairness, integrity and transparency, cooperation, diversity, consistency, probity and co-ordination.

Non-Government Organisations, as defined under NSW Health Policy PD2011-049, are

“Community based, not-for-profit organisations which exist independently of State Government Departments and instrumentalities but which may receive financial or other assistance from these for the provision of services required by the Government. Non-government organisations are independent incorporated organisations with their own management structures which are responsible for the operation of those services. The NGO sector is a complex mix of agencies of varying size incorporated under various legislation and with a plethora of objectives, but all serve the community in one form or another”.

THE HNELHD NGO Program Unit continues to work alongside the NSW Ministry of Health (MoH) and health funded NGOs supporting the transition of services under the *Partnerships for Health* purchasing framework. This framework includes ensuring purchased services are strategically aligned with NSW Health priorities and local health needs with clear and appropriate performance measures demonstrating effectiveness and value for money. The Unit would like to recognize the key role played by HNELHD NGO Policy officers and Program Leads in supporting this transition process to deliver best practice evidence based outcomes.

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<sup>1</sup> NSW Department of Community Services and the Forum of Non-Government Agencies, *Working Together for NSW An Agreement between NSW Government and NSW Non Government Human Services Organisations* June 2006

## NGO Program Unit Key Achievements in 16/17

- **Successful administration of the Program:** NGO Unit activities included negotiation of Funding Agreements payment, monitoring, performance review, ministerial briefing, conflict resolution and capacity building support to 43 NGO projects performed by 30 NGOs with funding totaling \$5,985,438 (of which \$1,490,428 was from HNE Health).
- **Re-establishment of Lifeline services in Armidale** in the form of face to face counselling and **Volunteer Palliative care services in Muswellbrook** following a Request for Proposal (RFP) process.
- **Continuation of funding** for three Aboriginal Mental Health and Wellbeing traineeships at Tamworth, Moree and Armidale
- **Provision of local support and guidance to health funded NGOs** via *Partnership for Health* updates, NGO Forum meetings and assisting with the rollout of the NSW Health “Preparing NGOS for Purchasing” capacity building training held in November/December 2016.
- **Input into the development of purchasing plans** for *Partnerships for Health* identified program areas and ongoing enhancement of NGO performance indicators.

**NSW Ministry of Health (NSW MoH) and  
Hunter New England Local Health District (HNE LHD)  
NGO Funding Program 2016-2017**

Funding is reported in current NSW Health Program streams; Women's Health, Aged Care, Palliative Care, Chronic Care and Disability, Community Transport, Population Health, Drug and Alcohol, Mental Health, Kids and Families and Oral Health.

**Women's Health**

Funding in the Women's Health stream aims to improve the health of marginalised and disadvantaged women, Aboriginal women, women who experience violence, culturally and linguistically diverse women and rural and/or remote women. In 2016-2017 \$467,200 was funded for the provision of information, referral, counselling, advocacy and outreach to over 700 women, as well as the provision of assessment, advice and referral for at risk clients in relation to chronic disease.

<b>Name</b>	<b>Funded by</b>	<b>Project</b>	<b>Amount</b>
Hunter Region Working Women's Group	NSW MoH	Hunter Women's Centre Counselling, workshops and group work	\$467,200

**Aged Care**

The Aged Care program aims to support older people (and carers) to remain as independent as possible and be able to participate in community life in a safe and aged friendly environment. The NGO Grant Program funded to the value of \$261,500, as contributions towards direct service delivery in the form of home nursing, day centre respite, social support to approximately 176 adult clients.

<b>Name</b>	<b>Funded by</b>	<b>Project</b>	<b>Amount</b>
Mercy Services	NSW MoH	Provision of home nursing, day center activities, counselling and support for aged and frail people and their carer's.	\$261,500

## Palliative Care

Funding for trained volunteer palliative care programs across HNELHD aims to improve the quality of life for people and their families/carers with a life limiting illness, expanding community-based palliative care services, especially in rural areas and for special needs populations. In 2016-17 a total of \$252,400 funded 5 volunteer palliative care programs supporting carer's with respite and/or companion care for 131 people in Dungog, Maitland, Newcastle, Lake Macquarie, Singleton, Kurri Kurri, Cessnock and Muswellbrook.

Name	Funded by	Project	Amount
Dungog Shire Palliative Care Volunteers Inc.	NSW MoH	Support services for people with a terminal illness and their carer's.	\$20,100
Volunteers for Palliative Care Inc. Maitland	NSW MoH	Support services for patients whose cancer or other life threatening illness no longer responding to curative treatment	\$66,600
Cancer Council NSW	NSW MoH	Two projects operating in the Upper Hunter and Newcastle/Lake Macquarie providing support services for people suffering life-threatening illness, their families and carer's, and bereavement support.	\$46,900 \$39,400
Mid Hunter Palliative Care Volunteers Inc.	NSW MoH	Coordination of palliative care volunteers within the Singleton, Kurri Kurri & Cessnock LGAs	\$79,400

## Chronic Care

Funding in the Chronic Care stream supports condition specific programs and programs that aim to prevent chronic disease through the control of risk factors such as obesity, nutrition, physical activity, and alcohol and tobacco consumption.

In 16/17, four (4) NGOs were provided with NGO Grant Funding to the value of \$309,300 as contributions towards the operating costs of four chronic care programs. Support has been provide to approximately 100 schools in the HNE region in the areas of asthma education training and healthy lifestyle school initiatives. Additionally over 300 men received prostate cancer counselling.

Name	Funded by	Project	Amount
Samaritans Foundation Coalfields Healthy	NSW MoH	Heart health promotion within Cessnock Local Government Area	\$82,400

Heartbeat			
Prostate Survival Alliance Inc.	NSW MoH	Prostate cancer counseling service for men and families	\$150,000
Asthma Foundation Queensland and New South Wales	NSW MoH	Asthma Foundation Outreach Project. Asthma education programs throughout the Hunter Region for groups who have a role in the care of people with asthma.	\$70,700
Mercy Services	NSW MoH	School holiday respite for children with disabilities living in Singleton	\$6,200

## Community Transport

Contributions were made to seven Community Transport NGO's to the value of \$137,100 towards the operating costs of non-emergency health related transport projects to support health transport needs of disadvantaged people living in Port Stephens, Singleton, Scone, Wee Waa, Inverell, Merriwa and Manning Valley. Servicing 1255 clients.

Name	Funded by	Project	Amount
Community Transport Port Stephens Ltd	NSW MoH	Provision of non-emergency health related transport services	\$25,900
Inverell HACC Services Inc.	NSW MoH	Inverell Community Transport. Provision of individual transport to severely transport disadvantaged people within the Inverell HACC sub-region.	\$17,000
Manning Valley & Area Community Transport Group Inc.	NSW MoH	Provision of non-emergency health related transport	\$26,300
Merriwa and District Health Association Inc.	NSW MoH	Provision of non-emergency health related transport	\$8,700
OURCARE Services Ltd	NSW MoH	Provision of non-emergency health related transport	\$20,500
Trans Care Hunter Ltd	NSW MoH	Provision of non-emergency health related transport	\$8,700
Wee Waa Community Care Service Inc.	NSW MoH	Provision of non-emergency health related transport	\$30,000

## Population Health

Two NGOs were provided with NGO Grant Program funding to the value of \$326,500, as contributions towards the operating costs of four (4) HIV/AIDS projects delivered in HNE LHD. The program funds direct client service delivery in the form of comprehensive case management, community based support and peer support for people living with HIV/AIDS, outreach and peer education, referral and Work Health and Safety education and support to Hunter sex workers. Around 80 clients have been provided with comprehensive support as well as the facilitation of over 30 outreach clinics offering HIV and sexual health screens.

Name	Funded by	Project	Amount
AIDS Council of NSW Inc. (ACON)	NSW MoH	Provide case management and referral services to people (HIV/AIDS affected) presenting with a range of needs including accommodation  Outreach health promotion service for sex workers in the Hunter region  Aboriginal Needle & Syringe Program (NSP) Outreach program	\$153,400
Karumah Inc.	NSW MoH	Outreach program.  Provide case management and support for People Living with HIV (PLWH) in the community	\$173,100

## Drug and Alcohol

In 2016-2017 six (6) NGOs were provided with NGO Grant Program funding to the value of \$1,527,828 as contributions towards the operating costs of eight (8) Drug and Alcohol (D&A) projects delivered in HNE LHD. The program funds direct client service delivery in the form of D&A residential treatment and/or D&A counselling and community development including the Magistrates Early Referral Into Treatment (MERIT) program. Approximately 744 people received treatment under the HNE LHD D&A funded program.

Name	Funded by	Project	Amount
Mercy Services	NSW MoH	McAuley Outreach Services. Support services for parents with young children who have drug and alcohol problems	\$252,800
Wesley Community Services Ltd.	NSW MoH	Newcastle Youth Service.  Youth networking, street work/needle exchange, education and counselling for young people	\$138,879

Name	Funded by	Project	Amount
		aged 12 – 25 years.	
Salvation Army -	NSW MoH	Dooralong Transformation Centre – Miracle Haven Bridge Program  A residential rehabilitation service for those affected by alcohol and other drugs.	\$502,100
St Vincent de Paul Society NSW	NSW MoH	Freeman House  A residential rehabilitation treatment place.	\$135,200
Drug and Alcohol Health Services Inc.	NSW MoH	Community development, education, information and counseling in Drug and Alcohol for Upper Hunter.  Magistrate Early Referral Into Treatment (MERIT)	Base Grant \$192,300  \$120,500
	HNE LHD D&A	Methadone Service	\$33,249
We Help Ourselves (WHOS)	NSW MoH	Residential drug and alcohol rehabilitation for clients of the MERIT program with four (4) MERIT designated beds.	\$152,800

## Mental Health

Six (6) NGO's were provided with NGO Grant Program funding to the value of \$2,347,960 as contributions towards the operating costs of twelve (12) mental health projects delivered in HNE LHD. The program funds mainly direct client service delivery in the form of counselling, case management, carer support, rehabilitation, vocational training and supported accommodation. Some NGOs also delivered mental health education and training to the sector.

Over 1300 clients / carers received direct mental health services under the HNE LHD mental health NGO program with a further estimated 11723 telephone support occasions of service with Lifeline operating 24 hours a day, 7 days a week.

Name	Funded by	Project	Amount
Mental Health Carers Association of Relatives and Friends of People Who Have a Mental Illness - Hunter	NSW MoH	Mutual support services for families and carer's of people with a mental illness.	\$82,700 Base Grant
	HNE LHD Mental Health	Carers Support	\$61,900



Name	Funded by	Project	Amount
(ARAFMI)			
Billabong Clubhouse Inc.:	NSW MoH	A Clubhouse psychosocial model of community support and rehabilitation for people with mental illness.	\$364,100
Samaritans Foundation	HNE LHD Mental Health	Vocational training and supported employment service for people with mental illness/psychiatric disability.	\$74,443
	NSW MoH	A psychosocial model of community support and rehabilitation for people with mental illness.	\$190,081
Life Without Barriers	HNE LHD Mental Health	Community based activities to meet social and recreational needs of people with a mental health condition.	\$61,300
Flourish Australia Richmond PRA	HNE LHD Mental Health	Community Rehabilitation Program for people with serious and persistent mental illness through a range of social and rehabilitation practices.	\$392,400
	NSW MoH	Short term accommodation, support and safety for men at risk of being homeless in the NE region.	\$31,900
	HNE LHD Mental Health	Supported accommodation service for people with mental illness/psychiatric disability.	\$674,400
	NSW MoH	Aboriginal Mental Health traineeships	\$214,000
	HNE LHD Mental Health	Provision of peer support to clients of the HNE Intermediate Stay Mental Health Unit	\$73 636
Lifeline Direct Ltd	NSW MoH	Telephone Crisis Support	\$98,700
		Face to Face Counselling Armidale	\$28,400

## Children, Youth and Families

One program received funding in 2016- 2017 in the Kids and Families stream to the value of \$52,800. Family Planning NSW delivered training to an estimated 181 people including those working in the disability service sector, for parents and carer's

of clients with a disability and health staff. Training included sexuality matters, sexual and reproductive health and family planning and was delivered in regional and remote areas of the HNELHD such as Taree, Muswellbrook, Tamworth, Inverell, Moree and Bingara.

Name	Funded by	Project	Amount
Family Planning NSW	HNE LHD Women's Health	Provision of reproductive preventive and sexual health promotion interventions for specific population groups	\$52,800

## Oral Health

Two NGOs were provided with NGO Grant Program funding to the value of \$302,850, as a contribution towards the operating costs of the Aboriginal Adult Dental Health program. Over 1000 Aboriginal clients in 2016/17 living in the Taree and Northern New England region received dental care under this program.

Name	Funded by	Project	Amount
Biripi Aboriginal Corporation Medical Centre	HNE LHD Oral Health	Provision of adult dental treatment to the Aboriginal community	\$66,300
Armajun AMS	NSW MoH	Provision of adult dental treatment to the Aboriginal community	\$236,550

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