



**Our Vision: Healthy People -  
Now and into the future**  
**Our Purpose: Excellence -  
every patient every time**

**Our Core Values: Collaboration, Openness,  
Respect, Empowerment**

**Our Goals:  
Keeping people healthy  
Providing World class clinical care  
Delivering truly integrated care**

**Our Enablers:  
Health Pathways and Hospital Pathways  
Digital Health Information Systems  
Telehealth  
Excellene  
Integrated Care Alliance**

# HUNTER NEW ENGLAND LOCAL HEALTH DISTRICT

*Looking forward to 2021*



## Community

*the people we serve*

- 1.1 Deliver disease prevention, early intervention and health promotion across the lifespan
- 1.2 Support a health start to life
- 1.3 Empower communities to engage as partners in health and reduce health disadvantage
- 1.4 Close the Gap between Aboriginal and Non Aboriginal health



## Service

*the service we provide*

- 2.1 Improve equity of access and service delivery
- 2.2 Develop a culture of service and person centred care that includes the needs of families and carers
- 2.3 Enable clinical engagement through networking to improve service delivery/patient outcomes
- 2.4 Facilitate innovation and translational research to improve health outcomes/patient care



## Patient Safety, Quality and Experience

**EXCELLENCE**  
*Every patient every time*

- 3.1 Improve the patient's experience of care
- 3.2 Deliver safe, effective and appropriate healthcare
- 3.3 Provide strong corporate and clinical governance



## Resources

*managing our services well*

- 4.1 Make the most effective use of the finite resources available and ensure that costs are kept under control to promote sustainability
- 4.2 Cooperate, collaborate and communicate with our partners to best meet agreed health needs



## Positioning for the future

*Proactively preparing*

- 5.1 Plan and invest for future health needs
- 5.2 Encourage new sustainable technology to support clinical needs



## Our staff and workplace culture

*Supporting and encouraging our staff in Excellence*

- 6.1 Attract, develop and retain competent, capable staff with the right cultural fit
- 6.2 Be ethical and accountable for demonstrating our shared (CORE) values
- 6.3 Ensure a safe working environment