

TROUBLESHOOTING FLOWCHART

Problem identified with refrigerator eg. power failure

Have the temperatures been in the correct range ie. Between 2 to 8 degrees

YES

transfer stock to a functional fridge or esky until problem is resolved

NO

Was the breach :
≤ 15 mins &
≤12 degrees?
Eg re-stocking
To check, download computer logger if in situ

YES

- document temperatures
- wait until temp is back in acceptable range
- reset thermometer
- no further action required

NO

Immediately isolate & label stock "DO NOT USE" (leave in fridge if possible)

If frozen products (eg Cervagem®) have thawed, do not freeze them before checking with the pharmacy. Some frozen products cannot be refrozen

Collect basic information regarding reason for failure

- what happened
- min and max temps
- what products are in the fridge/freezer
- how long was the fridge/freezer out of range
- download computer logger

Were any vaccines involved?

YES

Contact:
Business hours: Immunisation coordinator on 49246477
After hours: isolate vaccines & contact immunisation coordinator the next morning

NO

Contact:
Business hours: pharmacy for further instructions
After hours: after hours or duty nurse manager

Decisions about the potency of vaccines must be referred to the immunisation coordinator