

relocation guide



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Welcome to Newcastle

As Australia's sixth largest city, Newcastle offers all the benefits and amenities of a large city but with all the friendliness of a regional town. Newcastle City has a population of around 137,000 with the Hunter Region home to over 500,000 people. With its sheltered harbour and profusion of natural resources, Newcastle has long been a preferred place for settlement. Located in the heart of New South Wales' prosperous Hunter region, it lays claim to an exceptional mix of agriculture, natural attractions and industry including:

- a booming port
- one of Australia's leading universities
- foremost medical research facilities
- music & arts centres
- the famous Hunter wine region
- abundant agriculture
- NSW's second largest tourist region
- coal and energy exports
- a myriad of beaches and coastal national parks

Recreation...

With approximately a quarter of Novocastrians' leisure time spent at organised sport, Newcastle City Council provides or maintains 345 parks of which 146 are playing fields. There are 60 tennis courts, 87 netball courts, 90 children's playgrounds, 5 swimming pools and a wide range of other facilities provided by council. Community support is vital to park maintenance with sporting groups working with Council staff to maintain and improve our public parks and sporting fields.

Climate...

Climate Data	Newcastle
Average Annual Rainfall	1123 mm
Average Daily Hours of Sunshine	6.3hrs
Temperature- January Average	19.5°C – 27.2°C
Temperature- July Average	7.8°C – 17.1°C
Average Wind Speed	13km/hour

These are just some of the reasons why Newcastle is a
Great Place, Great Lifestyle, Great Future.

Where to Live?

Wherever you choose to live in Newcastle, you will find easy access to transport, schools, shops, medical facilities, etc. There is a multitude of interesting areas to consider. To find a suburb or street name simply visit www.whereis.com.au or purchase a street directory or map of Newcastle at your local book shop or department store. Alternatively, you can obtain a free, local tourist map from the Newcastle Visitor Information Centre (their contact information is at the end of this guide). For information on real estates and properties (to rent or buy) in Newcastle, you may like to obtain a copy of the

Wednesday or Saturday edition of the Newcastle Herald, or contact the Real Estate Institute of New South Wales on 02 9264 2343 or visit their website at www.reinsw.com.au .

Renting

Rental properties in Newcastle can range from as little as \$100 upwards depending upon size and condition of the premises and also on the suburb. For tenancy information (in various languages) go to www.tenants.org.au or phone the Tenants Union Hotline on 02 9251 6590. Further information on renting and bond lodgement (including forms) can be obtained from the Department of Fair Trading (contact details below).

Buying

The Department of Fair Trading can provide you with valuable information to consider before buying a new premises (commercial or residential) such as property inspections, conveyancing, the buying process, obtaining finance, etc.

Department of Fair Trading

As the consumer protection agency in New South Wales, the Office of Fair Trading also provides information on buying, renting and building properties.

Newcastle Fair Trading Centre:

Level 5, 400 Hunter Street

Newcastle, 2300

Phone: 13 3220

Renting/ Tenancy Information: 1800 451 301

www.fairtrading.nsw.gov.au

Electoral Information

Enrolment is compulsory for Commonwealth purposes for Australian citizens who are 18 years of age or over and who have lived at their current address for at least one month. All States and Territories have joint roll agreements with the Australian Electoral Commission (AEC). Under these arrangements, electors need complete only one form to enrol for federal, State or Territory and local government elections. Electors must advise the AEC when they change their name or address details so that the electoral roll can be updated.

To do this, simply fill in an enrolment form, available from:

- Post Office* (postage paid envelopes are provided)
- Australian Electoral Commission office- 88 Tudor St, Hamilton
- the AEC's web site- www.aec.gov.au (The form must be printed, completed and posted to the AEC. Enrolment forms cannot be e-mailed back as electronic signatures are not legally acceptable)

The form must be completed with the relevant details, signed, witnessed and posted to the AEC. Anyone who is eligible to be on the roll can witness an enrolment form, eg. family members may witness each others enrolment forms.

The AEC can also inform you of your electorate and who or what party represents you. They can be contacted on 132 326.

*To find out where your nearest post office is phone 131 317.

Local Council

Newcastle City Council consists of 12 Councillors and the Lord Mayor. The Lord Mayor is elected on a separate ballot for the complete four-year term of the council. The Newcastle Local Government is separated into four wards, each with three Councillors. To determine which ward you belong to refer to the following table. If your suburb is not listed please phone 4974 2000.

Ward 1	Ward 2	Ward 3	Ward 4
Carrington, Cooks Hill*, Islington*, Maryville, Mayfield, Newcastle, Stockton, Tighes Hill, Warabrook*, Wickham*	Adamstown*, Broadmeadow*, Hamilton*, Merewether, Merewether Heights, The Junction*	Georgetown, Jesmond*, Kotara*, Lambton, New Lambton, Rankin Park, Waratah*	Beresfield, Birmingham Gardens*, Elermore Vale*, Fletcher, Maryland, Minmi, Shortland, Wallsend

* You may wish to confirm which ward you are in by phoning 4974 2000

Your council meets, every Tuesday night (except the 5th Tuesday of the month) from 6:30pm to discuss a wide range of issues, from budgeting to development proposals to operational matters. Meetings are held in the Council Chamber on the second floor of City Hall and are open to the public, unless otherwise stated.

Community Forums have been developed to provide the opportunity for open communication between residents and Council. The Forums allow residents to contribute to the Council's decision making processes and is also a useful way for the Council to provide information on their many services and receive public feedback.

Rates

Rates and fees account for over 50% of Council's annual budget, and as such are a very important source of income. The rates are set as part of the annual Management Plan, which outlines the strategies and projects for the financial year ahead. The Management Plan is available for viewing in the City Administration Building and public feedback is encouraged through the Community Forums.

Rates are generally paid quarterly (but frequency of payments is flexible), and a notice will be sent to you indicating how much your rates are and outlining your payment options. Payments can be made:

- In Person
at any Australia Post Office or Council's City Administration Centre
- By Direct Debit
for details and an application form call 4974 2306.

- By Credit Card
phone 13 1991 with your credit card and rates notice handy (cost of a local call)
- Over the Internet
go to Council's website at www.newcastle.nsw.gov.au, click on 'Online Services' and select 'Pay Your Rates Online' and follow the prompts.

There is help available to those with genuine financial difficulties paying their rates. These include a pensioner rebate, extended pay period, writing-off interest and deferral against an estate. If you are having trouble paying your rates please contact the Rates Information Hotline on 4974 2128 to discuss your options further.

Council Offices

City Administration Centre is the administrative centre for Council and is where you can obtain bus timetables, register your pets, pay your rates, and receive advice and information on many matters. Located at 282 King St, Newcastle and operating 8.30am- 5pm Monday to Friday. Phone 4974 2000.

Council Works Depot is where the roadwork crews are based, council supplies are stored, including new garbage bins and at certain times, materials such as worm farms and compost can also be collected from the Depot. Please ring 4974 6000 to report road conditions, i.e. pot holes, missing signs etc. The Depot is open Monday to Friday 7.00am- 3:30pm and is located at Turton Rd, Waratah. Phone: 4974 6000.

Waste Collection

Less than 20% of what Novocastrians throw in their bins is actually garbage; the rest is recyclable or compostable. With around 55,000 homes in the Newcastle Council area, that's enough to completely fill Energy Australia Stadium in just one year! By recycling, we're preserving valuable resources, saving money and reducing our impact on the environment. With this in mind, Newcastle City Council has devised a comprehensive waste collection program that makes the most of recycling and composting.

For normal garbage collection dates and times in your street please contact either 4974 6000 or 4974 6066. Alternatively, you could ask your neighbours. If you require a new green garbage bin one can be purchased by ringing 4974 6066. Second hand bins are available for \$55 pick-up from the Council Depot or \$65 delivered.

Recycling has never been simpler. Your all-in-one recycling bin (green with a yellow lid) has no divider so all your recyclables go into the bin together. Newspapers, cardboard and magazines, glass jars and bottles, plastic bottles marked 1, 2 and R, steel and aluminium cans, aerosol cans and milk and most juice cartons can be recycled. Every fortnight, on the same day as your regular garbage bin collection, your recycling bin will be emptied too. To obtain a new recycling bin you will need to contact Thiess Services on 4921 7600.

Leaves and grass clippings that enter stormwater end up in our harbour and on our beaches. Although they are natural they still affect the quality of our waterways. So gather up your leaves and clippings and take them to Council's Saturday morning drop-off spots. Council also operates a quarterly green-waste collection service. For further information contact Council on 4974 6066.

In addition Council provides a twice-yearly collection of unwanted household waste. A limit of approximately one normal box trailer load (1.8 x 1.2 metre) or 2 cubic metres of waste is allowed per household. Separate items must be less than 1.5m in length and be able to be reasonably handled by two people. Acceptable items include small items of furniture, whitegoods, scrap metal products and minor building waste. Unsuitable items will not be collected. Do not place your waste in the gutter as it may end up in our stormwater system. For more information on the Bulk Waste Kerbside Collection Service call Cleanaway on 4920 1455.

Hunter Water Corporation offers a free chemical collection service. For details phone 1300 657 657.

For additional information ring Council on 4974 6066.

Stormwater

Pollution in our stormwater system is a major concern, as it flows into our creeks, harbour and beaches when it rains. Whilst Council has introduced various projects which prevent pollutants travelling through the stormwater system, they also recognise the need to educate the community about the cause of stormwater pollution.

Here's how you can help:

- soak up grease and oils
- store and dispose of your chemicals and paints safely
- keep your cigarette butts out of the stormwater
- scoop your dog's poop
- put your rubbish in the bin
- dispose of leaves and clippings through Council's green waste program
- keep sand, soil and silt away from gutters and other places where it may be washed into the stormwater system.

Health Services

The Hunter Area Health Service (Hunter Health) is funded by the NSW Government to provide health services to the people of the Hunter, including public health, health promotion, community health, acute hospital, aged, mental health, rehabilitation and palliative care services. More information is available at www.hunter.health.nsw.gov.au or by phoning HealthLink on 1800 063 635 (provides 24 hour Hunter Health general service information).

Children's Health

Kaleidoscope is the Hunter Children's Health Network, encompassing the flagship John Hunter Children's Hospital in Newcastle, as well as a wide range of community-based services, mental and dental health. Details of Kaleidoscope's services, locations and contact information can be obtained by downloading the Kaleidoscope Service Directory, from their website www.kaleidoscope.org.au.

Emergency/ After Hours Health Services

- Ambulance
75 Denison St, Hamilton
Phone 13 1233 for non urgent situations
- GP Access (After Hours Service)
Ph. 1300 130 147
- John Hunter Hospital- Emergency Department
Lookout Rd, New Lambton
Ph. 4921 3000
- Newcastle Day/ Night Pharmacy
707 Hunter St, Newcastle
Ph. 4929 4999
Open 7 days, 9am-11pm
- Emergency Dental Service (24hrs)
Dr Andrew P Johnson & Assoc.
Suite 6, 71 Regent St, New Lambton
Ph. 4957 4830

Public Hospitals

- Belmont Hospital
Croudace Bay Rd, Belmont
Ph. 4923 2000
- John Hunter Hospital
Lookout Rd, New Lambton
Ph. 4921 3000
- Royal Newcastle Hospital (no emergency facilities)
Pacific St, Newcastle
Ph. 4923 6000
- James Fletcher Hospital (Psychiatric)
Watt St, Newcastle
Ph. 4924 6500
- Mater Misericordiae Hospital
Edith St, Waratah
Ph. 4921 1211

Consult the yellow pages for a more comprehensive list of private hospitals and medical practitioners.

Medicare

For all Medicare enquiries please phone 13 2011 or call into one of their offices located at:

- 159 Hunter Street, Newcastle
- Shop 1/13a Westfield Kotara Shopping Centre, Kotara
- Shop 122 Charlestown Square, Charlestown

Information can also be accessed online via the HIC (Health Insurance Commission) website, www.hic.gov.au.

Libraries

Newcastle Region Library is the largest lending library in NSW with nine branches in Newcastle. Most lending libraries have books, magazines, compact discs, music recordings, videos, pamphlets, reference collections, children's and young adult collections available. *Remember - it's free to be a member and everyone is most welcome to join the library.*

To join you will need proof of identity with current home address eg. driver's licence, pension card, DSS card, student card or rate notice. If you are under 16 years of age you will need the signature and appropriate identification from an adult family member or guardian.

Your membership card is needed each time you wish to borrow and can be used at any branch of the Newcastle Region Library.

Library	Phone	Hours	
Adamstown Library Brunker Rd	4904 3320	Mon-Wed-Thur	9:30am- 5pm
		Tue & Fri	CLOSED
		Saturday	9:30am- 12noon
Beresfield Library Lawson Ave	4978 4070	Mon-Wed-Fri	9:30am- 5pm
		Tue & Thu	CLOSED
		Saturday	9:30am- 12noon
City Library Laman St	4974 5300	Mon to Fri	9:30am- 8pm
		Saturday	9:30am- 2pm
Hamilton Library James St (Cnr Murray St)	4974 1340	Mon & Thu	CLOSED
		Tue-Wed-Fri	9:30am- 5pm
		Saturday	9:30am-12noon
Lambton Library Moorehead St (Cnr Elder St)	4904 3330	Mon-Wed-Fri	CLOSED
		Tue & Thur	9:30am-12:30pm 1:30pm- 5pm
		Saturday	9:30am- 12noon
Mayfield Library Hanbury St	4974 6630	Mon-Tue	9:30am- 8pm
		Wed	CLOSED
		Thur-Fri	9:30am- 5pm
		Saturday	9:30am- 12noon
New Lambton Library Regent St	4904 3340	Mon to Fri	9:30am- 8pm
		Saturday	9:30- 12noon
Stockton Library King St	4920 1137	Mon & Fri	CLOSED
		Tue & Thur	9:30am- 12:30pm 1:30pm- 5pm
		Wednesday	9:30am- 12:30pm
		Saturday	9:30am- 12noon

Wallsend Library Cowper St (Cnr Murnin St)	4985 6680	Mon-Tue-Wed	9:30am- 8pm
		Thur & Fri	9:30am- 6pm
		Saturday	9:30am- 12noon
Special Needs (Home Library) Laman St	4974 5348	Mon to Fri	9am- 5pm

Website-www.ncc.nsw.gov.au/services/culture/library/index.cfm

You may borrow up to 10 items per visit with a maximum of 30 items on loan at one time. Only 2 DVDs may be borrowed at a time.

Loan period

Books and Magazines	4 weeks
Popular items	2 weeks, (no renewals)
Music CDs & Cassettes	2 weeks
Popular Music CD's & Cassettes	1 week (no renewals)
Videos & DVDs	1 week
Children's CD's & Cassettes	4 weeks

Please notify the Library immediately if your card is lost or stolen. Replacement of a lost or damaged membership card is \$5.50. If an item is lost, stolen or damaged beyond repair you will be required to pay for the item plus a \$5.50 non-refundable processing fee. If the item is a reference title a \$16.50 processing fee applies. Overdue fees are charged for items returned after the due date.

The library also provides computer terminals with **internet access** and printing facilities.

In addition, the Regional Library on Laman Street also houses the Lovett Gallery and the Local Studies section, which can provide historical information on Newcastle and assist with family history research.

Transport

- [Local Travel](#)
 - Newcastle Bus & Ferry Services
Bus Depot- Denison St, Hamilton, ph 4961 8933
For timetable information phone 13 1500 or visit www.newcastle.sta.nsw.gov.au. Printed timetables are available from the City Administration Centre or Hamilton Bus Depot.
 - Newcastle Taxis- ph 4979 3000
- [Rail](#)
 - City Rail- Newcastle is part of the City Rail network centred on Sydney. There are frequent return services daily. For City Rail phone 13 1500 or check out their timetable at www.131500.com.au.
 - Countrylink- Fast Countrylink trains connect Newcastle to Sydney, Brisbane and other country centres. Countrylink can be contacted on 13 2232 or at www.countrylink.info.

- [Air](#)
 - Newcastle Airport (Williamtown) is the major regional airport and is located 30 minutes from Newcastle City centre. The Airlines currently flying in & out of Newcastle Airport are Qantas, Virgin Blue, Jetstar, Aeropelican, Direct Air Services & Brindabella Airlines. Phone 4928 9800 or look online at www.newcastleairport.com.au for flight information and other enquiries.
 - Aeropelican, located at Belmont Airport (30 minutes south of Newcastle City centre) provides regular, return commuter flights daily to Sydney. Phone 4945 0988 or www.aeropelican.com.au.
- [Coaches](#)
 - McCafferty's Coaches travel between Newcastle and Brisbane. Phone 13 1499 or www.mccaffertys.com.au.
 - Greyhound Pioneer Australia travels around Australia. Phone 13 2030 or www.greyhound.com.au.
 - Rover Coaches operate services between Sydney, Newcastle, Maitland, Kurri Kurri and Cessnock. Phone 4981 1207 or visit www.rovercoaches.com.au.
 - Port Stephens Coaches provide regular buses between Port Stephens and Newcastle and a daily service to Sydney. Phone 4981 1207 or www.pscoaches.com.au.

Places of Worship

Below is a list of contact numbers for various religions. No disrespect is intended if your religion is not mentioned. These were the only ones we were able to find information on at the time of printing.

Religion	Phone
Anglican (Diocesan Offices)	4926 3733
Assemblies of God (Hamilton)	4969 2799
Baptist (Hamilton)	4957 9191
Buddhist (Morrisett)	4973 2618
Roman Catholic (Enquiries)	4979 1100
Church of Christ (Mayfield)	4957 4541
Greek Orthodox (Hamilton)	4961 1439
Hebrew Congregation (Newcastle)	4926 2820
Jehovah's Witnesses (Newcastle)	4961 0414
Lutheran (Hamilton)	4969 4068
Methodist (Mayfield)	4968 8279
Presbyterian (Presbytery Clerk)	4929 2379
Quakers (New Lambton)	4957 5562
Russian Orthodox (Wallsend)	4950 1353
Salvation Army (Divisional Headquarters)	4929 5273
Seventh Day Adventist (Hamilton)	4955 7510
Uniting Church (Presbytery Office)	4908 0888

Security

The City Centre is very conscious of the need for security, however, we face the same problems as most major cities, so please be aware at all times. Don't leave cars unlocked, and when at the beach don't leave personal items unattended (lockers are available).

Parking

Please be aware that precinct parking covers many areas of Newcastle and Hamilton. You may wish to contact council on 4974 5008 if you live in these areas to discuss the matter further.

Parking stations are located in the East, West, Civic and Foreshore areas. Parking is very affordable, especially when compared to major cities such as Sydney. All-day parking will cost around \$10.

'Parking in Newcastle' pamphlets are available from the City Administration Centre, parking stations and the Newcastle Visitor Information Centre.

Pets

The Companion Animals Act 1998 is aimed at protecting pets, their owners, the wider community and the environment.

Responsible pet ownership involves proper housing, feeding, control, care and breeding. Pet owners also need to be aware of the problems, which can occur if dogs and cats are allowed to roam. All owners are encouraged to desex their animals, and as an incentive the cost of registration is a lot lower for desexed animals.

How to be a responsible pet owner:

- Make sure your animal can be identified with a collar, tag and microchip
- Make sure your animal is registered with Council so it can be identified if lost
- Keep your pet in your yard, roaming animals can do a lot of harm to native wildlife
- Consider desexing your pet, they'll be happier and less likely to roam
- Clean up after your pet

Requirements of the law

All cats and dogs over 12 weeks of age and any going to new owners must be:

- Microchipped (by your local vet)
- Registered (by 6 months) (with local council)
- Wearing an identification collar and tag

If your pet is already registered ensure that you update your address when you relocate.

There are penalties under the Companion Animals Act for:

- lack of identification

- having animals in prohibited areas (eg. Blackbutt Reserve)
- failure to remove dog faeces
- dog not on lead
- failure to comply with a Nuisance Cat Order (issued if your cat is a nuisance to your neighbours by persistently making noise, fouling their yard or attacking animals)
- unmuzzled greyhound or prescribed dog (eg. Pit Bull Terrier)
- failure to take seized animal to owner or Council pound

Dog owners have special responsibilities under the Act to ensure they have their animal under control when in public. If your dog attacks another dog or another person there can be severe penalties including orders to have the animal destroyed. Newcastle City Council provides several leash free areas around the city. For more information, obtain a copy of the 'Your guide to Council's dog exercise areas' brochure from the City Administration Building.

For more information on how to be a responsible pet owner contact the Companion Animal Management Team on 4974 2545 or drop in to the City Administration Building and pick up some brochures.

Education

There are 241 primary schools, 48 secondary schools, and 25 private schools in the Hunter region with more than 95,000 pupils. The region's academic record is strong. Please contact the Hunter Regional Office of the Department of School Education on 4924 9900 or call in to 117 Bull Street, Newcastle to obtain specific information on schools in your area. A list of public schools can also be obtained through the Department of Education's website www.det.nsw.gov.au.

Primary Schools

School	Address	Suburb	P/c	Phone	Fax
The Principal Glendore Primary School	Maryland Drive	MARYLAND	2287	49556644	49556633
The Principal St Philip's Christian College	PO Box 87	WARATAH	2298	49676955	49675242
The Principal Jesmond Public School	Ralph Street	JESMOND	2299	49572605	49562451
The Principal Adamstown Public School	Bryant Street	ADAMSTOWN	2289	49571114	49562446
The Principal The Hunter Orthopaedic School	Harriett Street	WARATAH	2298	49853158	49853121
The Principal Merewether School	Henry Street	MEREWETHER	2291	49631318	49633490
The Principal Waratah Public School	Lambton Road	WARATAH	2298	49601836	49681986
The Principal Belair Primary School	Carolyn Street	ADAMSTOWN HEIGHTS	2289	49521735	49562450
The Principal Waratah West School	Leonora Parade	WARATAH WEST	2298	49681765	49601706
The Principal Carrington School	Young Street	CARRINGTON	2294	49693707	49616860

The Principal Elmore Vale Public School	Jubilee Road	ELERMORE VALE	2287	49559016	49502195
The Principal St Peter's Public School	PO Box 78	STOCKTON	2295	49281861	49201736
The Principal Beresfield Public School	PO Box 186	BERESFIELD	2322	49661146	49662492
The Principal Heaton Public School	Janet Street	JESMOND	2299	49526022	49526718
The Principal Tighes Hill School	Elizabeth Street	TIGHES HILL	2297	49693720	49612334
The Principal St Columban's Primary School	Po Box 230	MAYFIELD	2304	49683315	49600754
The Principal Maryland Public School	John T Bell Drive	MARYLAND	2287	49559430	49558945
The Principal New Lambton South School	PO Box 135	NEW LAMBTON	2305	49571168	49562458
The Principal Mayfield East School	Crebert Street	MAYFIELD EAST	2304	49681495	49683236
The Principal Kotara South School	Rae Crescent	KOTARA SOUTH	2288	49575319	49562203
The Principal Shortland School	Sandgate Road	SHORTLAND	2307	49558476	49558209
The Principal Hamilton School	Tudor Street	HAMILTON	2303	49693577	49615148
The Principal St Joseph's Primary School	Po Box 183	THE JUNCTION	2291	49612827	49408499
The Principal St Columba's Primary School	Lockyer Street	ADAMSTOWN	2289	49521642	49522225
The Principal Islington School	Hubbard Street	ISLINGTON	2296	49693903	49611636
The Principal St Dominic's Centre for Hearing Impaired Children	76 Havelock Street	MAYFIELD	2304	49681295	49680456
The Principal St James Primary School	Vista Parade	KOTARA SOUTH	2289	49522414	49570597
The Principal New Lambton School	Regent Street	NEW LAMBTON	2305	49571511	49561695
The Principal Tarro Public School	Eastern Avenue	TARRO	2322	49661255	49641154
The Principal Hamilton South School	Kenrick Street	MEREWETHER	2291	49693795	49621214
The Principal Merewether Heights School	Cedar Crescent	MEREWETHER HEIGHTS	2291	49633192	49633714
The Principal St Patrick's Primary School	PO Box 190	WALLSEND	2287	49558570	49558113
The Principal Wallsend School	Martindale Street	WALLSEND	2287	49559415	49558298
Head of Primary Department Macquarie College	PO Box 517	WALLSEND	2287	49546222	49568685
The Principal Stockton School	10 Clyde Street	STOCKTON	2295	49281101	49201224
The Principal St John's Primary School	Dickson Street	LAMBTON	2299	49521423	49521015
The Principal Newcastle East School	Cnr Tyrrell and Brown Street	NEWCASTLE	2300	49292911	49296835
The Principal Minmi School	Woodford Street	MINMI	2287	49532768	49533104

The Principal Our Lady of Lourdes Primary School	PO Box 246	BERESFIELD	2322	49661302	49661322
Master in Charge Newcastle Junior Grammar School	PO Box 680	NEWCASTLE	2300	49295811	49262976
The Principal Plattsburg School	Ranclaud Street	WALLSEND	2287	49559196	49502186
The Principal Corpus Christi Primary School	PO Box 63	WARATAH	2298		49683833
The Principal Our Lady of Victories Public School	262 Sandgate Rd	SHORTLAND	2307	49511003	49558730
The Principal Holy Family Primary School	PO Box 153	MEREWETHER	2291	49633009	49634065
The Principal Mayfield West School	Gregson Avenue	MAYFIELD	2304	49681539	49602367
The Principal The Junction School	Union Street	MEREWETHER	2291	49631343	49633501
The Principal Wallsend South School	16 Smith Street	WALLSEND	2287	49559963	49502179
The Principal New Lambton Heights Infants	Blackbutt Reserve Lookout Rd	NEW LAMBTON	2305	49572744	49562432
The Principal Garden Suburb Primary	Prospect Rd	GARDEN SUBURB	2289	49434898	49421552
St Therese's Primary	PO Box 321	NEW LAMBTON	2305	49574922	49521637
Hunter Christian Community School	PO Box 198	MAYFIELD	2304	49672111	49676658
The Principal Lambton Public School	Croudace Road	LAMBTON	2299	49571667	49562430

Secondary Schools

School	Address	Suburb	P/c	Phone	Fax
St Pius X College	Park Avenue	ADAMSTOWN	2289	49571032	49575088
St Francis Xavier's College	PO Box 300	HAMILTON	2303	49612863	49612384
Macquarie College	182 – 222 Lake Road	WALLSEND	2287	49546222	49568685
Kotara High School	Park Ave	KOTARA	2289	49433044	49421049
Lambton High School	Young Rd	LAMBTON	2299	49523977	49562429
Merewether High School	Chatham Rd	BROADMEADOW	2292	49693855	49612246
Hunter School of Performing Arts	Lambton Rd	BROADMEADOW	2292	49523355	49562428
Newcastle High School	Parkway Ave	NEWCASTLE	2300	49693177	49612912
San Clemente High School	PO Box 405	MAYFIELD	2304	49671100	49602782
Newcastle Grammar School	60 Newcomen St	NEWCASTLE	2300	49295811	49262976
Hunter Christian Community School	PO Box 198	MAYFIELD	2304	49672111	49676658
Callaghan College Waratah Technology High School	PO Box 155	WARATAH	2289	49681939	49684401
Callaghan College Jesmond University High School	Janet St	JESMOND	2299	49523922	49561241

Callaghan College Wallsend High School	Macquarie St	WALLSEND	2287	49511811	49501047
St Phillip's Christian College	High St	WARATAH	2298	49676955	49675242

In addition there is:

- University of Newcastle

The university has 18,000 students, two major campuses and 11 faculties.

University Dve, Callaghan ph. 4921 5000

www.newcastle.edu.au

- TAFE NSW, Hunter Institute of Technology

To obtain course information for all campuses ph. 13 12 25

www.hunter.tafensw.edu.au

- Conservatorium of Music

Auckland Street, Newcastle ph. 4921 5000

Community Directory

A community directory is available for purchase for \$16.50 from the Customer Services Counter in the City Administration Centre. The directory contains information on community services in the Newcastle area and for specific target groups.

Child Care & Playgroups

For family day care enquiries contact either Newcastle (4974 5032) or Western Newcastle Family Day Care (4985 6660). Newcastle City Council sponsors both schemes. Newcastle covers the inner city areas and Western Newcastle covers from Waratah West to Maryland/Minmi and up to Beresfield. For information on childcare centres please phone the childcare access hotline on 1800 670 305.

Information on playgroups in your local area is available from

www.playgroupnsw.com.au or by phoning 9604 5513.

Pensioners & Senior Citizens

It is important that all pensioners advise Council that they have moved and provide them with new contact information, so that your pension information can be updated. Some additional contacts that you may find useful are:

- Association of Independent Retirees Inc.

5 Elton Cl, Adamstown Heights

Ph. 4943 9596

- Pensioner Advisory Service

Shop K1, 854 Hunter St, Newcastle West

Ph. 4940 0465

- Home Library, Ph. 4974 5348
- www.seniors.gov.au
- www.health.gov.au then select 'Ageing'
- Meals On Wheels

Location	Phone
Adamstown	4952 5995
Beresfield	4964 1131
City	4929 4731
Lambton	4957 0482
Mayfield	4967 3107
Merewether	4963 6386
Stockton	4928 2810
Wallsend	4951 2915

Disability Information

A document containing information on disability services, facilities and organisations is available from the Newcastle Visitor Information Centre (contact details at the end of this guide). Mobility Maps (of Hamilton, Newcastle East, Newcastle West, and Newcastle CBD) and an Access Directory are also available from the Visitors Centre.

The Disability Advocacy Service Hunter (DASH) runs a Disability Infoline on 4927 0111 that provides information and advice on Hunter services and resources for people with a disability. Their website also contains useful information, such as a disability directory, www.dash.org.au.

Immigrants & Multicultural Persons

The Department of Immigration and Multicultural and Indigenous Affairs provides information on visiting, studying, working and migrating to Australia as well as information on life in Australia, such as health, housing, education, learning English, work & business, etc. Unfortunately, there is no longer an office in Newcastle, however the Migrant Resource Centre at 8 Chaucer Street, Hamilton can help with advice and forms, but don't process applications etc. www.immi.gov.au

Phone: General Enquiries- 131 881
 Australian Citizenship- 131 880

Before commencing work in Australia you will also need to obtain a Tax File Number from the Australian Taxation Office at www.ato.gov.au or by phoning 13 2865 (or 13 1450 if you require assistance with translating or interpreting).

The Community Relations Committee, amongst other services, provides a 24 hour interpreting and translating service in over 75 languages and dialects by telephoning 1300 651 500, or visit their Hunter office at:

Government Office Block
 117 Bull Street, Newcastle
 Phone: 02 4929 4191

www.crc.nsw.gov.au

Centrelink

You may also need to advise Centrelink of a change of address. This can be done over the phone by phoning the appropriate 13 number (see white pages under Centrelink) or by dropping into one of their offices at:

- 279 King Street, Newcastle
- 168-194 Maitland Road, Mayfield
- 331 Charlestown Road, Charlestown

More information can be found at www.centrelink.gov.au.

Shopping Centres

Shopping Centre	Times	Major Stores
Charlestown Square Pearson St, Charlestown Ph. 4942 4544	Mon- Fri: 9am- 5:30pm Thurs: 9am- 9pm Sat: 9am- 4pm Sun: 10am- 4pm	Myer, Target, Big W, Woolworths, Coles
Westfield Kotara Cnr Park Ave & Northcott Dve, Kotara Ph. 4952 4656	Mon- Fri: 9am- 5:30pm Thurs: 9am- 9pm Sat: 9am- 5pm Sun: 9am- 4:30pm	Kmart, Woolworths, Coles, David Jones, Toys R Us
Hunter Street Mall Hunter St, Newcastle Ph.4926 3477	Mon- Fri: 9am- 5pm Thurs: 9am- 9pm Sat: 9am- 4pm (varies) Sun: 10am- 4pm	David Jones Mon- Fri: 9:30am- 5:30pm Thurs: 9:30am- 9pm Sat: 9am- 4pm Sun: 10am- 5pm
Marketown Shopping Centre National Park St, Newcastle Ph. 4929 4448	Centre open from 9am- 9pm daily. Individual store opening times vary.	Bi-Lo Mega Fresh Supermarket (open 24 hrs 7 days)
Stockland Supercentre Glendale 387 Lake Rd, Glendale Ph. 4954 9666	Mon- Fri: 9am- 5:30pm Thurs: 9am- 9pm Sat: 9am- 5pm Sun: 10am- 4pm	Target, Coles, Aldi, Woolworths, Woolworths Plus Petrol, Greater Union Cinema
Stockland Jesmond Blue Gum Rd, Jesmond Ph. 4955 9249	Mon- Fri: 9am- 5:30pm Thurs: 9am- 9pm Sat: 9am- 4pm Sun: 10am- 4pm	Big W, Woolworths, Go-Lo

Things To Do

- Calender of Events
- Culture
- Markets
- Picnic Areas
- Pools/ Beaches
- Other Activities

Calender of Events

Newcastle is host to a wide variety of events that reflect the historical, cultural, ethnic and sporting diversity of the city. The major events in 2005 are:

January

26 Australia Day

Major celebrations in Newcastle for Australia's national day. Ph: 4974 2844

March

2 Newmarket Autumn Racing Carnival

A major horse-racing event on NSW racing calendar staged by Newcastle Jockey Club. Ph: 4961 1573

3 – 6 Newcastle Regional Show

This premier regional show highlights the wealth of the region. Ph 4961 2085

19 – 20 Beaumont Street Wine, Food and Music

Enjoy this celebration of music, entertainment & food at one of Newcastle's premier "Eat Streets". Ph: 4926 3500

20 Sparke Helmore NBN Television Triathlon Series

Thousands of competitors compete at Newcastle Harbour Foreshore testing their skills either as part of a team or as individual competitors. Ph: 4924 7659

30 – 10 April Energy Australia Surfest

This long running professional surfing competition provides an ideal opportunity to see the world's greatest surfing stars as well as future champions of the sport. Ph: 4929 5833

April

9 – 16 Trans Tasman Masters Games

All master athletes are welcome to register for some good competition and fun. Includes a wide variety of individual and team sports. Ph: 4961 4211

10 – 16 The Australian Veteran Tennis Championships 2005

Australian Vets Championships and Teams Competition hosted by Newcastle for the first time. Ph:

24 World Duathlon Test Event

Australian Duathlon Team qualifier race, test event of the Newcastle 2005 World Championship Course. Ph: 4930 3132

25 ANZAC Day

Various dawn services around Newcastle. Ph: 4974 2803

May

21-22 Australia Off Shore Powerboat Race

Powerboat race along the Newcastle coastline. Ph: 4981 1705

24 –29 Embroiderers Guild Exhibition

This annual exhibition at City Hall features exquisite work from the region's many talented embroiderers. Ph: 4943 3265

June

5 Darby Street Coffee Festival

Experience alfresco dining, coffee exhibitors and street music in Newcastle's popular Darby Street. Ph: 4929 6883

16 – 18 Star Struck

This musical extravaganza at the Newcastle Entertainment Centre features thousands of talented Hunter school performers. Ph: 4963 6278

July

2 – 17 NIB Hunter Festival of Sport

Major sporting event involving high quality competitions, come & try events as well as sporting seminars & coaching sessions. Ph: 4926 4892

8 – 10 The Shoot Out Film Festival

This innovative short film competition attracts competitors from around Australia and uses a variety of inner-city Newcastle locations. Ph: 4974 2070

29 – 31 Newcastle Home Show

This major home expo is held annually at the Newcastle Entertainment Centre. Ph: 4926 3500

August

14 Wallsend Winter Fair

Celebrate the joys of winter at Nelson St, Wallsend. Ph: 4926 3500

12 – 14 Newcastle Woodworking and Craft Expo

This major expo at the Entertainment Centre attracts exhibitors from all over NSW & is a major fixture on the craft circuit. Ph: 4951 2564

26 – 28 NBN Newcastle Jazz Festival

All styles of jazz are featured in this three day festival at City Hall which attracts performers and audiences from throughout Australia. Ph: 4973 2160

27 – 28 Our Town Model Show

This major model expo has something for everyone. Ph: 4969 7180

September

2 – 5 Newcastle Cathedral Flower Festival

Glorious floral arrangements are displayed in an outstanding setting. Ph: 4929 2052

15 – 16 Spring Racing Carnival

A major horse-racing event on the NSW racing calendar staged by Newcastle Jockey Club. Ph: 4961 1573

21 – 25 Newcastle 2005 ITU World Duathlon Championships

Elite athletes, novice participants, kids and spectators are invited to attend this event with 2000 competitors from 35 nations competing in Newcastle. Ph: 4930 3132

21 – 27 Newcastle Cathedral Music Festival

Enjoy this celebration of ecclesiastical music in a variety of inner city churches. Ph: 4929 2052

29 – 3 Oct This Is Not Art Festival

This alternative cultural festival incorporating the National Young Writers Festival, Electrofringe, National Students Media Conference and Sound Summit brings many young visitors to Newcastle every year. Ph: 4927 0470

October

1 – 9 Mattara – Festival of Newcastle

A long running celebration of Newcastle featuring family events, market stalls, concerts and a grand parade. Ph: 4962 5648

9 Darby Street Fair

This fair highlights the many attractions of this diverse inner city location. Ph: 4929 6883

9 Newcastle Port Corporation National Maritime Festival

Major celebration of Newcastle's extensive maritime history. Ph: 0412 275 707

15 – 16 Rainbow Visions Festival

This year's gay and lesbian Rainbow Festival builds on the success of last year with a wonderful variety of cultural, arts, community-based events that will entertain and sometimes challenge. Ph: 4940 0817

17 – 23 Newcastle Music Week

A celebration of live local, national and international acts and celebrities.

Ph: 0425 236 156

22 – 23 Mattara Hill Climb

This annual exciting car race is staged on the twisting road of beautiful King Edward Park. Ph: 4927 0550

November

13 Rickshaw's On The Foreshore

Static hotrods and collectable classic vehicles on display. Ph: 0415 498 216

King Street Fair

Major arts and crafts street fair, featuring food, street performances, gifts and clothing. Ph: 4926 1313

December

Carols By Candlelight

Family orientated community events celebrating Christmas by song and candlelight. Various locations throughout Newcastle, including the outstanding King Edward Park. Ph: 4974 2859

31 New Years Eve 2005

Celebrate the New Year with fireworks for the kids at 9pm, and again at midnight, rides, entertainment and food vans. Ph: 4974 2859

A more comprehensive calender of events is available on the Internet at www.visitnewcastle.com.au and if you would like more information on a specific event you can contact the Newcastle Visitor Information Centre on 4974 2999.

Culture

Newcastle is a city abundant in cultural heritage and Council is committed to encouraging this.

- [Newcastle Region Art Gallery](#)

With over 3000 works of Australian art ranging from colonial times to the present, and a variety of mediums and artists including John Glover, Margaret Preston, William Dobell and Sidney Nolan, the Gallery is well worth a visit. The Gallery also hosts its own exhibitions regularly and stages major travelling exhibitions.

Address: Laman St, Newcastle

Phone: 4974 5100

www.newcastle.nsw.gov.au/go/artgallery

Opening Times: Tuesday to Sunday, 10am- 5pm, Closed Good Friday, Christmas Day and Mondays, Other public holidays, 2pm- 5pm

General entry free, admission charges apply to special exhibitions

- [Newcastle Regional Museum](#)

The Museum features exciting permanent exhibits on Newcastle and the Hunter region in addition to temporary and travelling exhibitions and smaller community developed projects. The top floor of the Museum is occupied by *Supernova*, a hands on science centre, which is fun and educational for both adults and children.

Address: 787 Hunter St, Newcastle West

Phone: 4974 1400

www.ncc.nsw.gov.au/services/culture/museum/index.cfm

Opening Times: Tuesday to Sunday 10am-5pm, everyday of school holidays

General entry free

- [Civic Theatre](#)

The Civic is one of Australia's great historic theatres and attracts a wide range of musicals, plays, concerts, and dances.

Address: 375 Hunter St, Newcastle

Phone: 4929 1561

www.civictheatrenewcastle.com.au

For tickets, prices and times contact Ticketek on 4929 1977 or visit

www.ticketek.com.au.

Markets

The Newcastle area has many interesting markets where you can view the local produce, arts and crafts, nic nacs, or grab a bite to eat or perhaps find a great bargain.

Markets	Contact	Days & Times
Adamstown Markets Cnr Glebe & Brunner Rds, Adamstown	Neil Hocquard 4952 2133	Every Sunday 8am-1pm
Honeysuckle Markets Merewether St, Newcastle	Carolyn Scott 4927 5366	Every Sunday 9am- 3pm
Islington Markets Wickham Park, Albert St, Wickham	Brian Maher 4952 8654	Last Sunday each month
Maitland Markets Maitland Showground, Bloomfield St Maitland	Katherine Blanch 4962 5522	1st Sunday each month 8am- 2pm 1st & 3rd Sun in Oct, Nov, Dec 9am- 2pm No markets January
Morisset Mega Markets Freemans Drive Roundabout, near F3 Freeway	Martin Winterborn 4970 5666	Every Sat & Sun (Monday public holidays) 8:30am- 4:30pm
Sandgate Markets- Regional Produce 4 Rural Dve, Sandgate	4923 3700	

Picnic Areas

Blackbutt Reserve includes over 180ha of bushland in the centre of Newcastle and is ideal for a picnic, or to view the native birds and animals. The reserve is open all year (wildlife exhibits 9am- 5pm) and admission is free. There are also many other locations in Newcastle that are ideal for a relaxing family picnic.

Location	Toilets	BBQ	Play-ground	Pool
Blackbutt Reserve Lookout Rd, New Lambton	✓	✓	✓	
Braye Park Boomerang St, Waratah	✓	✓	✓	
Dangar Park Carrington St, Mayfield	✓	✓	✓	✓

Dixon Park Ocean St, Merewether	✓	✓	✓	
Harbour Foreshore Wharf Rd, Newcastle	✓	✓	✓	
Jesmond Park Robinson Ave, Jesmond	✓	✓	✓	
King Edward Park Ordanance St, Newcastle	✓	✓	✓	
Lambton Park Cnr Howe St & Durham Rd, Lambton	✓	✓	✓	✓
Lindsay Park Anderson Dve, Beresfield	✓	✓	✓	✓
Rawson Park Cnr Mitchell & Clyde Sts, Stockton	✓	✓	✓	

Pools/ Beaches

- [Public Swimming Pools](#)

Newcastle City Council has five Swimming Centres for you to use and enjoy. All pools have an Olympic size 50m pool and a learner's pool, as well as a kiosk, free BBQ facilities, shaded seating, heated showers, and off street parking. All swimming centres are supervised by professional lifeguards and are located close to public transport.

Pool	Phone	Features
Lindsay Memorial Park Olympic Pool Anderson Dr, Beresfield	4978 4090	Heated pool, toddler's pool, playground equipment
Dangar Park Swimming Centre Ingall St, Mayfield	4974 6635	small waterslide, playground equipment
Lambton Swimming Pool Durham Rd, Lambton Lambton Swimming Pool cont.	4904 3366	heated pool, diving pool and tower, giant waterslide, disabled facilities including entry ramps and a pool hoist
Stockton Swimming Centre Pitt St, Stockton	4928 1589	small waterslide
Wallsend Swim Centre Frances St, Wallsend	4951 4999	toddler's pool, small waterslide, playground equipment

- [Saltwater Pools](#)

- Newcastle Ocean Baths
The Esplanade, Newcastle
- Merewether Ocean Baths
Off Frederick St, Merewether
- Canoe Pool
Newcastle Beach, Newcastle

- [Beaches](#)

Newcastle City Council is responsible for the lifeguard patrolling, cleaning, maintenance and restoration of six of Newcastle's most popular beaches and Surf Club buildings and the historic Newcastle Ocean Baths and Merewether Ocean Baths.

Professional lifeguards employed by Council are responsible for almost all patrols excluding Sunday patrols during the Surf Life Saving season (30 weeks from approximately August to May) when Surf Club members provide voluntary patrols. Nobbys and Bar Beach are patrolled all year round while Stockton is patrolled during the July school holidays. **For your own safety, please swim only at patrolled beaches.**

Tune into Radio 2HD on frequency 1143 at 8:30am and 3:30pm during daylight saving for the latest information on beach conditions for swimmers and beach goers. Council's professional ocean lifeguards provide beach reports daily direct from the beach during the summer months.

You will find that there are public amenities, shade shelters, parking, disabled access, picnic areas, BBQs and kiosks at Newcastle's beaches.

Beach	Patrol Times
Stockton Beach	<ul style="list-style-type: none"> • 9am to 5.30pm 23 August 2004 to 8 May 2005 • 8am to 4.30pm 2 July 2005 to 17 July 2005
Newcastle Beach	<ul style="list-style-type: none"> • 7am to 5.30pm 23 August 2004 to 8 May 2005
Bar Beach & Nobbys Beach	<ul style="list-style-type: none"> • 7am to 5.30pm 1 November 2004 to 20 March 2005 • 9am to 5.30pm 21 March 2005 to 8 May 2005 • 8am to 4.30pm 9 May 2005 to 21 August 2005
Dixon Park Beach & Merewether Beach	<ul style="list-style-type: none"> • 7am to 5.30pm 1 November 2004 to 20 March 2005 • 9am to 5.30pm 21 March 2005 to 8 May 2005

Other Activities

Enjoy a self-guided walking tour around the Newcastle East Heritage Precinct or take a leisurely stroll along the Foreshore Promenade connecting up with the Bathers Way, which highlights the delights of the city's harbour and coastline. Or grab a bike and ride through city streets, cruise past beaches, along the harbour and parks and by cafes and restaurants. Get close to nature along the Fernleigh Track or take a long, leisurely ride into the countryside. Another way to explore Newcastle is a 45-minute ride encompassing the major tourist attractions on Newcastle's Famous Tram. For more information on these activities and many more please drop in to the Newcastle Visitor Information Centre at 361 Hunter Street, Newcastle, freecall 1800 654 558 or check out www.visitnewcastle.com.au.

Want More Information

Visit Newcastle City Council online at www.newcastle.nsw.gov.au. On this site you will find information on cultural services, community and council information, including when the next council meetings and community forums are, and much more. Alternatively, you could ring 4974 2000 or visit the City Administration Centre at 282 King St, Newcastle.

Also check out the following websites:

	Website
Newcastle City Council	www.newcastle.nsw.gov.au
Newcastle Tourism	www.visitnewcastle.com.au
Newcastle Regional Library	www.newcastle.nsw.gov.au/services/culture/library
Transport Information	www.131500.com.au
Telstra	www.telstra.com.au
Energy Australia	www.energyaustralia.com.au
Hunter Water Corporation	www.hunterwater.com.au
Department of Education	www.det.nsw.gov.au
TAFE	www.tafensw.edu.au
University of Newcastle	www.newcastle.edu.au
Playgroups	www.playgroupnsw.com.au
Health Services	www.health.nsw.gov.au
Medicare	www.hic.gov.au
Centrelink	www.centrelink.gov.au
Employment	www.hunterjobs.com.au
Newcastle Herald	www.nnp.com.au
Hunter Valley Research Foundation (statistics)	www.hvrf.com.au
Real Estate	www.reinsw.com.au
White Pages Online	www.whitepages.com.au
Yellow Pages Online	www.yellowpages.com.au